

# Mark A. Volante

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## EDUCATION

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<b>University of Rhode Island</b> <b>Master in Business Administration in, Strategic Innovation, GPA 3.86</b> <b>Certification: Six-Sigma Green Belt</b>	<i>September 2014</i>
<b>United States Army Field Artillery School</b> <ul style="list-style-type: none"><li>Distinguished graduate (top 10%) in class of over 100 Army and Marine Officers</li></ul>	<i>November 2009</i>
<b>United States Army Officer Candidate School</b>	<i>April 2009</i>
<b>University of Rhode Island</b> <b>Bachelor of Arts in, Political Science and Economics, GPA 3.02</b> <ul style="list-style-type: none"><li>Vice-President of Fraternity</li></ul>	<i>May 2008</i>

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## PROFESSIONAL EXPERIENCE

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**BAE Systems**, Nashua, NH

**Master Scheduler, Senior, Supply Chain and Operations** *07/15 – Present*

- Master Scheduler for a portfolio of Product Families that has projected value of greater than \$3bn in Sales
- Completed the CSCP, Master Planning of Resources, and Scheduling and Planning modules of the APICS curriculum
- Scheduled and executed the Operations kickoff for the recently awarded EPAWSS F-15 Modernization program; coordinated Procurement, Factory, and Engineering assets to adhere to a executable schedule that minimized risk
- Led the realignment of an historically problematic schedule by engaging key factory-facing supply chain personnel and Program office team to meet contract requirements while relieving factory delinquency
- Instituted the first development program to coordinate a drawing release plan through NPI team that drove to a factory kit-release schedule, allowing design engineers to prioritize their schedule to MRP
- Worked cooperatively with OPMs and PMs to optimize program contract delivery plan for both material and executable schedule
- Led cross-functional team that translated IBP sales plans into actionable operations forecasts; ensured the fidelity of module attributes in order to drive RCCP data that provided insight into factory staffing
- Recently awarded with an Impact achievement as a result of successfully identifying systematic lead time issues; developed a strategy to alleviate the problem

**High Liner Foods**, Portsmouth, NH

**Purchaser/Planner, Supply Chain and Logistics Department** *06/14 – 6/15*

- Managed an annual spend of greater than \$8 million dollars to support production operations with the necessary materials
- Partnered closely with Engineering Department to ensure strict specifications were met during the development of a new product that consolidated over 400 unique SKUs into four highly efficient packaging solutions
- Designed reports that assisted in identifying aged inventory and slow-moving inventory that improved inventory turns and reduced cost
- Evaluated daily MRP on an ERP system for assigned commodities to determine material supply needs and take the appropriate actions to meet those needs while keeping overall inventory investment at or below target
- Managed multiple RFQs, including an RFQ that consisted of the entire corrugated segment which consisted of 300 unique SKUs and over \$5 million in annual business

**Fidelity Investments**, North Smithfield, RI

**Project Manager, University of Rhode Island MBA Capstone Project**

01/14 – 05/14

- Managed a Continuous Improvement initiative using Six Sigma to improve the client experience of Fidelity customers resulting in a comprehensive improvement plan that Fidelity leadership endorsed
- Conducted content and descriptive statistical analyses using IBM's SPSS and QSR's NVivo software packages to determine KPIs and potential process improvements within Fidelity's client service software
- Led weekly sprint meetings to ensure team members were performing according to expectations and delivering the specified results

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## MILITARY OFFICER EXPERIENCE

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**United States Army**, Fort Campbell, KY

**Captain, Assistant Operations Officer**

01/12 – 09/13

- Fulfilled the duties of the night operations manager during the culminating training event before deploying to Afghanistan; controlled the organization's headquarters and managed administrative and mission data for teams at six different locations, allowing top echelon leadership the ability to focus on decision making instead of management
- Coordinated and scheduled the training and forward movement of a 305 employee organization through the Bagram Air Field logistical gate in Afghanistan to over eight final destinations without delays
- Assumed the role of a mentor to the Afghan National Army; ensured that all of the personnel in the program received valuable training by creating a training plan and certification criteria that assisted in setting the conditions for Afghanistan's Army to take the lead in future operations

**1<sup>st</sup> Lieutenant, Company Fire Support Officer**

05/11 – 01/12

- Led nine person team through an intensive training cycle while simultaneously preparing multiple subordinates for promotion and teaching a recently transferred assistant the fundamentals of a technical skill set resulting in recognition for the abilities and cohesiveness of the team
- Created a physical conditioning plan for subordinate soldiers that led to an average score of 260 out of 300, 80 points higher than the Army standard.

**1<sup>st</sup> Lieutenant, Battery Executive Officer**

11/10 – 05/11

- Reorganized and dispatched over \$30 million of equipment from Afghanistan to Fort Campbell, KY; met all timelines, passed all customs inspections, and had zero losses
- Created a system for tracking every piece of equipment in the organization by its assigned location and lessee using an Excel database and pivot tables; program reduced inventory time from an average of five days to two days
- Arranged for the first annual services on equipment in over three years, resulting in a 100% operational readiness rate

**2<sup>nd</sup> Lieutenant, Platoon Leader**

09/09 – 11/10

- Responsible for the leadership, training, health, welfare, and administration of 25 personnel; returned from foreign operation with no safety or disciplinary problems over a one year period
- Inventoried and maintained over 2,000 high explosive and chemical artillery rounds with zero incidents