

Mark Goff

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I have been in the hospitality business for 20 years. Most of it being in a management roll, I have been responsible for overseeing remodels and also opening brand new hotel from the ground up. I have experience in everything from making schedules to budgets.

Authorized to work in the US for any employer

Work Experience

General Manager

Lizzy's Shutterbug Studio - Victor, CO

December 2021 to June 2022

Left Wildwood to start our own business.

Hotel Operations Manager

Wildwood Casino - Cripple Creek, CO

December 2019 to December 2021

Run the day to day operations, make schedules, check night audit packs, create budgets, run all departments pertaining to the hotel. I also was over housekeeping and the sales department. I also did P & L's and did all banking for the hotels.

Retail Parts Pro

Advance Auto Parts - Alexandria, LA

March 2016 to October 2019

Help run the day to day operations of the store. Open and closed, ordered inventory and put up displays and made schedules.

Auto Sales Consultant

Rob Green Buick GMC - Twin Falls, ID

December 2013 to January 2016

Helped customers find and buy their perfect vehicle.

Asst. Store Manager

Auto zone auto and truck parts - Twin Falls, ID

February 2010 to December 2013

Assisted the manager in the day to day operations of the store.

Hotel Operations Supervisor

Cactus Petes Casino - Jackpot, NV

May 2003 to February 2010

Helped the director of hotels run the day to day operations.

Education

Twin Falls High School - Twin Falls, ID
September 1987 to July 1989

Associate's degree

Skills

- Payroll (2 years)
- Hotel Management (10+ years)
- Night Audit (4 years)
- Guest Services (10+ years)
- Revenue Management (1 year)
- Management (10+ years)
- Accounts Receivable (2 years)
- Budgeting (1 year)
- Hotel experience (10+ years)
- Accounting (1 year)
- Leadership (10+ years)
- Front desk (10+ years)
- Microsoft Office (5 years)
- Cleaning (5 years)
- Microsoft Excel (2 years)
- Supervising experience
- Hospitality management
- Operating systems
- Financial analysis
- Forecasting
- Succession planning
- Management
- Office manager experience
- Property management
- Administrative experience
- Operations management
- Event planning
- Recruiting
- Windows
- Retail management
- Cost control
- Sales management

- Clerical experience
- Profit & Loss
- Team Management
- Housekeeping management
- Hospitality
- Mobile devices
- Manual transmission
- Data collection
- Shipping & receiving
- Typing
- Restaurant experience
- Kronos
- LMS
- Documentation review
- GM vehicles
- Store management
- P&L Management
- Financial planning
- OSHA
- Freight
- Merchandising
- Strategic Planning
- Quality Assurance
- AS400
- ADP
- E-commerce
- Employee relations
- Pricing
- Financial Report Writing
- Business Development
- Analytics
- Financial acumen
- Conflict management Sales skills
- Proficient December 2021 Influencing and negotiating with customers Full results: Proficient Work style: Reliability
- Proficient November 2021 Tendency to be reliable, dependable, and act with integrity at work Full results: Proficient General manager (hospitality)
- Highly Proficient October 2021 Solving group scheduling problems and reading and interpreting P&L statements Full results: Highly Proficient Customer focus & orientation
- Proficient November 2021 Responding to customer situations with sensitivity Full results: Proficient Management & leadership skills: Impact & influence

- Highly Proficient October 2021 Choosing the most effective strategy to inspire and influence others to meet business objectives Full results: Highly Proficient General manager (hospitality)
- Highly Proficient October 2021 Solving group scheduling problems and reading and interpreting P&L statements Full results: Highly Proficient Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Certifications and Licenses

Non-CDL Class C

Driver's License