

M. Jeanette Ochs
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Experience

April 2014- Present

Senior Customer Service Representative -Pilgrim's Pride-Greeley, Co

- Addressed customer/consumer questions and concerns pertaining to poultry products
- Worked with several different departments (Sales, Plants and R&D)
- Collected information from schools, retailers, customers and consumers for investigations into food safety and quality concerns
- Used SAP as a tool to navigate POs, specifications and locate producing plants

Regulatory Labeling Specialist-Pilgrim's Pride-Greeley, Co

- Created USDA Approvals for poultry
- Worked with CN (Child Nutrition) Sales team to create approvals in addition to labels for CN products
- Proficient in USDA regulatory terms and conditions concerning animal welfare, allergens and mandatory labeling processes

May 2013- April 2014

Production Operator-Owens-Illinois-Windsor, Co

- Set up line runs to proper specifications for different bottle types
- Ensured and inspected necessary build of materials for customer orders
- Loaded materials and unloaded finished products, while operating 2 lines

August 2011- January 2013

Sub-Assembly-Advanced Energy-Fort Collins, Co

- Assembled parts for conversion boxes specifically for solar powered energy
- Used SAP for build of materials documentation and procedures
- Installed and gauged parts for pass or fail quality tests

December 1997- September 2010

Production Operator-Eastman Kodak -Windsor, Co

- Managed several different parts of machinery for lithoplate production line
- Ensured quality assurance through SOP for color, size and grain texture
- Forklift trained and certified

Education and Military Service

University of Phoenix, Arizona - AA in Communications 2014

United States Marine Corps - Communications – 1987

Certified Group Fitness Instructor

Nutritionist