

Maria Lezcano

Platteville, CO 80651

Christina.lezcano@yahoo.com

+1 970 631 7142

Work Experience

Production Supervisor

ARC Group Worldwide, Inc - Longmont, CO

June 2012 to Present

Utilized lean practices to balance workflow and alleviate redundancy.

Prepared in advance for and addressed production problems, material deficits, equipment failures and unavoidable delays.

Trained staff of direct labor employees to perform assembly and manufacture of specified products.

Collaborated across departments to establish project guidelines and create unique products to drive profitability.

Project Manager

ISS Facility Services - Denver, CO

February 2001 to May 2012

Used consultative techniques to understand customer needs and make strategic referrals to business partners.

Offered internal and external customers first-rate customer service to maximize satisfaction and business success.

Complied with company policies and procedures by encouraging positive and effective work environment among all employees.

Recorded product or service failure complaints and notified appropriate departments.

Customer Service Specialist

Dish Network, CO - Denver, CO

February 1999 to April 2001

Used consultative techniques to understand customer needs and make strategic referrals to business partners.

Offered internal and external customers first-rate customer service to maximize satisfaction and business success.

Complied with company policies and procedures by encouraging positive and effective work environment among all employees.

Recorded product or service failure complaints and notified appropriate departments.

Education

Associate of Business Administration in Business Administration And Management

Universidad Autonoma De Durango - Durango, MX

August 1998 to May 2000

Skills

- Assembly and production Budgeting and forecasting
Production targets Cost reduction and containment
Supply Chain Management Business planning
Quality assurance