

# Margaret Demientieff

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Authorized to work in the US for any employer

## Work Experience

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### **Molding Machine Operator**

Nanogate North America-Mansfield, OH

October 2022 to June 2023

Check each part for any imperfections, clip excess plastic off mold, place parts in boxes. When a container is filled make labels. Clean my area before I leave the station.

### **Customer Care Representative**

School Specialty, Inc.-Mansfield, OH

June 2022 to July 2022

Answer phone calls, assist customers in concerns of their orders, replace orders if needed, transfer to correct departments

### **Cashier/Customer Service**

Speedway LLC-Mansfield, OH

April 2022 to June 2022

Sanitize drink machines, wipe counters, sweep and mop, wash dishes, refill drink machines and supplies, stock merchandise, empty and take out trash, scan customers products and process transactions.

### **Delivery Driver**

DoorDash-Agoura Hills, CA

May 2020 to April 2021

Pick up food at designated restaurants and deliver to customers address

### **Data Entry**

Express Employment Professionals-Agoura Hills, CA

December 2019 to March 2020

Enter voter ballot information (Name, address, city, and county) into a program that counted all valid votes.

### **Order Checker**

Partners Personnel- Temp Agency-Rancho Cucamonga, CA

January 2019 to February 2019

After given packets of orders- Find earliest order in warehouse. Then count each product and check if matches requested order amount.

### **2. Material Handler**

Manager instruct which batch of products go into specific trucks. Fill trucks with all orders until there is no room.

## **Data Entry**

AppleOne- Temp Agency-Agoura Hills, CA  
June 2018 to August 2018

Enter Name, e-mail, address, and state from vote ballots into a computer software program.

### **2. Customer Service Representative**

Make reservations according to pet size. Make appointments to customers' needs for grooming. Make daily updates on guests profiles (such as diet, medications, etc.). Check e-mail for any new reservations or updated vaccinations.

## **Customer Service Representative**

Chevron-Rancho Cucamonga, CA  
September 2017 to October 2017

Morning shift would empty trash at gas pumps, sanitize gas pumps, mops any spills of any sort near pump area, pick up garbage around the whole property. Cashier duties is provide excellent customer service by providing needs promptly. Ringing there items and entering requested gas amount and grade. Restock all selves of items.

## **Customer Service Representative**

Alaska Dispatch News-Anchorage, AK  
December 2015 to April 2017

Answer/transfer calls, provide customer service by handling complaints (missed delivery, account issues) Start new subscriptions. Calculate the amount of complaint and enter them in to a report. Once a week run certain programs to prepare next weeks newspaper.

## **Clean Up Crew Lead**

Chilkoot Charlie's-Anchorage, AK  
February 2014 to December 2015

Distribute areas to co-workers to clean. Each area needs to be swept and mopped behind bar area to dance floor. Sanitize bathrooms. Pick up garbage around the whole property. Check other employees area when they are finished.

## **Front Desk Agent/Housekeeper**

Aspen Suites Hotel-Anchorage, AK  
April 2013 to February 2014

Check guests into their rooms. Make reservations that come in via e-mail, phone, or fax. Fold linens. Clean and sanitize rooms to standards. Few times was acting housekeeping manager. Distribute rooms fairly to housekeepers. As each room is finished and check off we enter them into a program to notify front desk its available.

## **Cashier**

Sea Mart-Sitka, AK  
August 2010 to August 2010

03/3011

Scan customers items and bag them safely. Keep register area neat. Few times we restock certain products or we start "facing" by pulling product on shelves closer to edge.

## **Cashier**

Alaska Commercial Company Store-Kotzebue, AK  
October 2008 to April 2009

Scan customers items and bag them safely. Keep register area neat. Few times we restock certain products

## Education

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### **High school or equivalent**

Mt. Edgecumbe High School - Sitka, AK

October 2009 to May 2010

## Skills

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- Data Entry
- Materials Handling
- Delivery Driver Experience
- Typing
- Microsoft Office
- Communication skills
- Customer service
- Cash register
- Food service
- Restaurant experience
- Customer service
- Cash register
- Restaurant experience
- Phone etiquette
- Microsoft Excel
- Dispatching
- Microsoft Outlook
- Microsoft Word

## Certifications and Licenses

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### **Driver's License**

## Assessments

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### **Work style: Reliability — Proficient**

October 2021

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Proficient](#)

### **Delivery driver — Proficient**

March 2022

Interpreting instructions or signs and solving problems

Full results: [Proficient](#)

### **Cleaner fit — Proficient**

September 2022

Measures the traits that are important for successful cleaners

Full results: [Proficient](#)

### **Cooking skills: Basic food preparation — Proficient**

February 2023

Preparing food, using cooking equipment, and converting ingredient measurements

Full results: [Proficient](#)

### **Retail customer service — Proficient**

September 2022

Responding to customer situations in a retail setting

Full results: [Proficient](#)

### **Warehouse safety — Proficient**

February 2023

Using safe practices in a warehouse setting

Full results: [Proficient](#)

### **Customer focus & orientation — Proficient**

July 2023

Responding to customer situations with sensitivity

Full results: [Proficient](#)

### **Front desk agent (hotel) — Proficient**

July 2023

Selecting hotel rooms based on requests and identifying errors in hotel data

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.