

Marcus Carter

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SUMMARY

Talented forklift operator with over 5 years in warehouse environments successful at working quickly in fast-paced, demanding settings. Efficient team player and problem-solver. Possessing top communication and conflict resolution skills. Qualified to operate various classes of forklifts and practiced in wide range of heavy equipment. Talented problem-solver with strong ethics, integrity and relationship-building abilities.

SKILLS

- Operation Monitoring
- Safe Moving Operations
- Pallet Construction
- Waste Prevention

EXPERIENCE

Forklift Operator 02/2017 - 12/2021
FedEx *St Louis, MO*

- Maneuvered forklift over and around loaded pallets, boxes and other materials.
- Transported material to correct locations and documented inventory changes.
- Maintained current forklift training and certification as required by company policies.
- Noted and recorded receipt of materials on drivers' paperwork.
- Reported safety and quality issues to management.
- Inspected lifts before use to prevent damage to goods.
- Consistently met deadlines for loading trailers to meet departure deadlines.
- Tracked materials moved for stocking purposes and to complete logs for management.
- Weighed materials to record weights on tags, labels and production schedules.
- Unloaded incoming items from trucks and rail cars and transported materials to staging area.

Sorter 07/2016 - 02/2017
Logistics Management Solutions *St Louis, MO*

- Organized and marked materials with indications such as grade or acceptance-rejection status.
- Attentively monitored machines which automatically measure, sort or inspect products, calibrating equipment settings to correct for process lags.
- Communicated clearly and effectively with colleagues to facilitate workflow and troubleshoot issues needed.
- Inspected materials and sorted items into piles or in containers according to type, size, condition, coloring or grade.
- Expedited shipping packages and paperwork to outgoing delivery area and assisted loading into trucks, verifying secure and safe shipping positions.
- Retrieved specific products from warehouse storage area according to customer order instructions in time to meet schedule.
- Tracked warehouse contents continually, maintained constant awareness of stock levels and performed formal inventory review [Timeframe].
- Transported picked products to packing area and verified proper packaging, sealing and

labeling.

Manager

06/2014 - 10/2016

AMC Theatres *St Louis, MO*

- Trained employees on additional job positions to maintain coverage of roles.
- Collaborated with staff to maximize customer satisfaction, streamline procedures and improve bottom-line profitability.
- Established and created training programs to enhance employee knowledge of best practices, resulting in improved customer satisfaction.
- Evaluated store performance and incorporated feedback to implement improvement plans.
- Administered annual operating and capital budget to facilitate profitability.
- Reviewed monthly financial results with partners to identify opportunities to improve profitability.
- Assigned tasks to associates to fit skill levels and maximize team performance.
- Recruited and hired qualified candidates to fill open positions.
- Developed and implemented appropriate plans to resolve unfavorable trends and enhance sales.

EDUCATION AND
TRAINING

Some College (No Degree)

Grantham University, St Louis, MO