

Marcelo Fagundez

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Summary

Logistics professional with proven expertise in managing and optimizing large-scale international export operations. Skilled in demand planning, forecasting, and cross-functional coordination across global supply chains.

Professional Experience

International Logistics Specialist

JBS USA, Greeley, CO
Sep 2023 – Present

- Serve as the primary point of contact for multiple cold storage facilities across the U.S., supporting frozen protein exports worldwide.
- Manage logistics for 40–60 containers of export product weekly, ensuring timely, accurate, and cost-efficient operations.
- Collaborate with inventory allocation and demand planning teams to align product flow with forecasting needs.
- Maintain and strengthen professional relationships with global customers and partners throughout the export lifecycle.
- Provide cross-functional support to various logistics/inventory teams across multiple protein business units.

International Ocean Shipping Logistics Specialist

SM Line Corporation, Phoenix, AZ
Aug 2022 – Jul 2023

- Oversaw container import operations through the Port of Seattle, ensured compliance with U.S. customs and import regulations.
- Managed and verified critical documentation to facilitate smooth customs clearance.
- Coordinated inland transportation via drayage and rail, tailored to customer-specific requirements.
- Delivered responsive, solutions-focused service to key accounts, resolving logistical issues quickly and professionally.

Customer Relationship Advocate

Fidelity Investments, Durham, NC
Jun 2021 – May 2022

- Provided financial service support in a high-volume call center environment.
- Handled transactions, account inquiries, and service requests with attention to accuracy and regulatory compliance.
- Monitored for potential fraudulent activity and ensured secure handling of client financial data.

Education

University of North Carolina at Wilmington
B.S Business Administration , Supply Chain Management concentration

Technical Skills - SAP , Transportation Management Systems (TMS) , Warehouse Management Systems (WMS) , E2open , Salesforce , SAP Implementation , Oracle NetSuite