

Mai Yang

Saint Paul, MN

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Highly focused and hardworking Fast Food Worker with a stellar work ethic and outstanding customer service history. Able to work independently with little to no supervision or as a member of a fast food service team. Authorized to work in the US for any employer

WORK EXPERIENCE

Crew/Cashier

Burger King - Fresno, CA - March 2014 to August 2014

93720 [559] 324 9658

- Took and filled customer food orders quickly and accurately.
- Operated cash register and credit card machine to process customer payments.
- Answered all customer questions about food ingredients, freshness and availability.
- Return dirty dishes to kitchen, change trash, Rotating stock and supplies regularly making sure the preparation were ready for the next shift.
- Clean and organize both work place and eating areas and straightening at the end of each shift.

Crew/Cashier

McDonald - Anchorage, AK - August 2012 to November 2012

5716 Debarr Rd Anchorage, AK, 99504 [907] 333-0413

- Greet customers as they enter in a restaurant / arrive at a drive through window
- Fry cook, Make and serve drink such as milkshake, ice cream, hot beverages, etc.
- Take customer orders on drive-through and take front order and Provide customers with checks at the end of the meal and take cash
- Communicate with customers for suggestions and complaints
- Return dirty dishes and wipe dishes, clean table, change trash, stock supplies,

EDUCATION

diploma

Sunnyside High School

2009 to 2011

McLane High School

2007 to 2009

Fresno City College

ADDITIONAL INFORMATION

- Customer service, Cash register, Managing complaints, Complaint handling, Angry customers dealing
- Communication, Multitasking, Food safety, Workplace cleanliness,
- Excellent coordination with the team members and the supervisors
- Knowledge of the modern assembly lines at restaurants and ability to handle them efficiently
- Fluent and polite communication skills