

# Liza Ramey

Kirkwood, NY 13795

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## WORK EXPERIENCE

### **Secretary/Receptionist**

Attorney's Office - Binghamton, NY -

2015-08 - Present

answering phone, faxing, scanning, copier, dictations

### **Office Assistant**

LAZ Parking - Binghamton, NY -

2015-04 - Present

data entry, bank deposits, entering payments into accounts

### **Medical Assistant Extern Student**

UHS - Vestal, NY -

2013-11 - 2014-02

Responsibilities

vital, specimen collection, lead screenings, patient preparation, ECG

### **Inventory analyst**

Maines Paper & Food - Conklin, NY -

2010-08 - 2011-05

Maintaining inventory,  
Keying transfer orders,

### **Collections Representative**

NCI - Vestal, NY -

2009-02 - 2010-02

Inbound/outbound calls  
taking pymts via phone, handling  
high call volume daily

### **Office assistant**

American Carpet South - Binghamton, NY -

2008-04 - 2009-01

Answering phones, scheduling,  
filing, scanning information into  
computer

### **Dispatcher/Driver Coach Employed**

Willow Run Foods - Kirkwood, NY -

2004-09 - 2005-03

Answering phones, handling  
customer and drivers issues  
daily, spreadsheets, filing, faxing

### **Customer Service Rep**

Willow Run Foods - Kirkwood, NY -

2000-09 - 2004-09

Taking orders via phone  
entering them into computer,  
checking orders via internet,  
handling customer complaints,  
credits, filing

## **EDUCATION**

### **Associates in Medical Assisting**

EBI - Vestal, NY

2012 - 2014

### **Associates in General Office/Medical Assisting**

Broome Community College - Binghamton, NY

1998 - 1999

### **Diploma**

Montrose Area High School - Montrose, PA

1996

## **CERTIFICATIONS/LICENSES**

**CPR, First Aide, Blood Borne Pathogens, OSHA**

## ADDITIONAL INFORMATION

### Skills

excellent communication skills

can type 50WPM

filing

data entry

microsoft excel

microsoft office

spreadsheets

scheduling

AS400

faxing

copying

Medical Terminology

EMR

Medical Billing and coding

Medical terminology

Anatomy and Physiology