

Lilli Herpers

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EXPERIENCE

Paname Brewing Company, Paris, France — Social Media/Communications Intern

2/16/2022 – 3/24/2022

- Create content for the company's social media platforms and network with related business social media accounts
- Complete social media reporting spreadsheets for how well Paname is doing across Instagram accounts, Facebook, and LinkedIn: quantity of likes, comments, saves, accounts reached, etc.
- Research and report how well Paname's French competitors are doing on social media and their social media and communication strategies
- Maintain assorted spreadsheets of different U.S. breweries and report facts about the companies and their communication and social media strategies
- Create graphic designs with Paname's logo for its new line of glassware
- Update the menu with photos of the dishes and beer logos
- Take photos of their products and videos of production processes and events for social media and advertising use
- Hand modeling for the agency
- Assist boss with other communications tasks as needed

Levy Restaurants, Boulder, CO— Concession Cashier

9/24/2021 – 12/18/2021

- Sell concessions, including soft drinks and various food items, to customers at events
- Interact with customers and resolve customer complaints in a friendly, service-oriented manner
- Receive payment by credit cards or vouchers and perform sales transactions in a reasonable and timely fashion
- Perform other duties such as replenishing condiments and general supplies

Volunteer Service

- Harvest of Hope Pantry, Boulder CO (summer 2021)
- Anchor Physical Therapy Shadowing/Volunteering (2/22/2021 – 4/19/2021)
- Salvation Army meal serving (1/2020)
- Feed My Starving Children (2019-2020)
- Youth group leader at Mount Calvary Church, Excelsior, Mn
- Mount Calvary Lutheran Church mission trips:
 - 2016 one-week mission trip in Lame Deer, Montana reconstructing Native American's residences
 - 2017 one-week mission trip in Colona, Illinois constructing a wheelchair ramp, porch, and exterior painting for a disabled woman
 - 2018 one-week mission trip in Red Lake, Minnesota, constructing a porch for a Native

and maintaining cleanliness of concession area

American residence

- Mount Calvary winter clothing drives and holiday meals

Boulder Community Health, Boulder, CO— *Certified Nursing Assistant*

6/22/2021 – 8/20/2021

- Take patient vital signs and blood sugars
- Answer patient call lights and follow up in a timely manner
- Reposition patients and assist with patient mobility
- Independently ambulate patients
- Empty foley catheters, urinals, bedpans, commodes, urine hats and drains
- Assist patients with activities of daily living including but not limited to brushing hair, eating, bathing, dental hygiene, and personal hygiene
- Document all tasks completed, vital signs, intake and output, etc.
- Assist with patient transfers, admits, and discharges
- Assist the nurse and perform tasks delegated by the nurse

Skills

- Problem-solving
- Working in stressful/high-traffic periods
- Communication
- Organizing, networking, and making timely informed decisions
- Hard-working and diligent

International Medical Relief, Denver, CO— *Intern*

6/22/2020 – 8/12/2020

- Online internship, assisting boss launch new website, organize information and create itineraries for medical relief missions
- Design a program about the in-country and international clinical impact of IMR's medical missions
- Collect statistics and information from previous mission trips, the UN Sustainable Development Goals and the World Health Organization
- Network and interview team leaders
- Create 8 blogs and for each blog create 5 Twitter posts, 5 Instagram posts, 1 Facebook post, 1 LinkedIn post, and 1 Pinterest post directly related to program

Door Dash, MN — *Food Delivery Driver*

6/14/2020 – 12/26/2020

- Pick up food orders at various restaurants and distribute them to customer locations
- Navigate throughout the Twin Cities metro area and surrounding suburbs
- Provide great customer service with a friendly, positive attitude
- Resolve issues, complaints or misplaced orders in stressful, fast-paced situations
- As an independent contractor with no supervisor, be able to make quality

informed decisions and take responsibility for any problems that arise.

Hence, there is no supervisor to make a reference for the following question.

YMCA, Minnetonka, MN — *Childcare Summer Program Staff*

5/27/2019 - 8/15/2019

- Supervise and assist children in daily lesson plans
- Promote emotional growth in the children, integrating them into the classroom
- Provide both physical and behavioral incident reports to the children's parents
- Assist in integrating a child with ADHD into daily activities and adapt curriculum to their needs
- Create a positive, inclusive, and safe environment for the children
- First Aid & CPR trained

ICA Food Shelf, Minnetonka, MN — *Client Support*

7/ 2018 - 9/ 2018

- Escort clients through the food selection process and assist them in receiving their allocations
- Utilize my Spanish while listening to and supporting customers
- Restock shelves
- Make clients feel welcome and answer their questions

McDonald's, Excelsior, MN— *Crew Member*

5/ 2017 - 11/ 2017

- Receive payment by cash, check, credit cards, vouchers, or automatic debits
- Issue receipts, refunds, credits, and change
- Answer customers' questions, and provide information on procedures or policies
- Multi-tasking customer complaints, providing information, manager requests, and issuing payments

EDUCATION

University of Colorado at Boulder, Boulder, CO

8/ 2019 - Present

- Pursuing a B.A. in Sociology with a minor in Media Studies
- Honors Scholars Program
- Dean's List
- NAMI (National Alliance of Mental Illness) on Campus, 1st year treasurer, 2nd year Vice President, 3rd year Co-President
- NAMI Boulder County Legislative Advocacy Committee
- CHAMP (Colorado Homeless Assistance with Medicine Program), 1st year – present member
- 3.9 GPA

The Blake School, Minneapolis, MN

8/ 2015 - 5/ 2019

- Dean's award 2017
- Honor Roll
- AP Scholar
- Varsity Basketball team
- Varsity Fencing team
- Girls Up club
 - Met with U of MN Women for Political Action campaign and helped organize their fundraiser. Motivated women locally and globally
- GSA club
 - Organized panel on advising University of Minnesota education majors
- 3.55 GPA unweighted