

Lawrence Cartier Kannah

41 North 12th Street
Minneapolis, MN 55403

6125005727
mr.jehudi231@gmail.com

EXPERIENCE

Amazon Warehouse

May 2, 2016 – November 30, 2017

Warehouse Worker

Job Location : 2601 4th Ave E, Shakopee, MN 55379

Job Number: 877-664-9466

Supervisor's Name : *Mike Peterson*

Loaded and unloaded trucks in a timely manner; scanned boxes using a handheld scanner; sorted products onto shelves

- Sorted boxes onto pallets for delivery; operated a forklift; and delivered packages to other areas of the warehouse following all safety policies and processes
- Examined stock items for damage or defects, and removed items from work area; processed online orders and shipped items to customers
- Cleaned station by mopping and sweeping the floors; and wiping down tables and shelves

Burberry

June 5, 2013 – November 30, 2015

Store Manager

Job Location: 9 E 57th St, New York, NY 10022

Job Number: 212-407-7100

Supervisor's Name: *Olivia Talawath*

- Scheduled and managed a team of 50 employees; ensured all safety policies and processes were performed
- Recruited, interviewed, and on-boarded new hires
- Conducted annual performance reviews, coached employees on appropriate behaviors and sales tactics
- Achieved benchmarks for annual sales and revenue growth

Aeropostale

April 1, 2009 – August 31, 2011

Sales Lead

Job Location: 267 North Garden, Mall Of America, MN

Job Number: 952-854-9446

Supervisor's Name: *Tom Anderson*

- Met or exceeded all monthly sales targets
- Supervised the sales floor and ensured that the proper sales strategies were implemented by the sales team
- Performed personnel functions such as selecting and training new employees, and completing staff evaluations
- Answered customer questions, made sales suggestions, and resolved conflicts in a timely manner Opened, closed, and cleaned the store; counted registers, and sent out cash and receipts for processing

EDUCATION

The Art Institute International of Minnesota
B.S. in Fashion and Retail Management

Spring 2016

SKILLS

- High customer service standards
- Employee relations specialist
- Service solutions expert
- Dedicated to process improvement
- Devoted to data integrity
- Proficient in customer account software