

Lawerance Sanders

CREW TRAINER - MCDONALDS

Eagan, MN

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I want a highly rewarding career where I can use my skills and knowledge to help the company and my coworkers be successful!

Work Experience

CREW TRAINER

MCDONALDS

- Vigilant approach to ensure correct amount of money changes hands and safely goes into drawers
- Trained at ensuring adequate amounts of napkins and condiments accompany customer orders
- Cash Handling: Took cash responsibility and matched daily cash in drawers with sales at day end and closing
- Customer Service: Maintained friendly, smiling and good attitude with every customer specially addressing complaints calmly and swiftly
- Cleaning and Maintenance: Performed numerous cleaning duties, heavy lifting, parking lot maintenance

MATERIAL HANDLER

WEBER

- Demonstrated ability to make timely decisions
- Good housekeeping and safety acumen
- Profound mechanical and troubleshooting skills
- Ability to lift up to 50lbs
- Able to perform basic math calculations
- Effective communication skills

Dishwasher/Prep Cook

Blue Fox Bar and Grill - Saint Louis Park, MN

I wash dishes

Clean the bathrooms

I help prep food at times

I serve food and answer the phones at times

Sales Representatives / floor lead

LeadGen - Burnsville, MN

I insure that homeowners/ veterans have interest in wanting to refinance their home I also take down their information and Inform homeowner/ veterans the amount of the equity they have in their home and how much the client is eligible to receive in cash

As a shift lead I manual dial , trained new employees found ways to motivate my team

Education

DIPLOMA in General Studies

GUILFORD HIGH SCHOOL

Skills

COACHING, SALES, TEAM LEAD

Certifications/Licenses

Food Handler

Additional Information

Skills & Abilities

MANAGEMENT

- Creative and innovative
- Active listener - Willing to learn and listen
- Naturally Persuasive
- Team Lead abilities
- Charismatic leadership

SALES

- Outstanding people skills
- Enthusiasm
- Efficient under pressure
- Creative, insightful, innovative, assertive
- Negotiation skills

COMMUNICATION

• Provided one-on-one coaching for X employees based on individual needs. Listened to their stories, determined aspirations and conveyed positive feedback to enrich productivity levels. Result: Mediocre performers were transformed into the department's star employees.

LEADERSHIP

- Brainstorming at a staff meeting to set a strategy for the next year
- Coming up with new procedures to improve quality
- Offering to cover the responsibilities of a colleague while she/he is on vacation