

Laquanda Terry

Ride Operator - Nickelodeon Universe

Saint Paul, MN

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WORK EXPERIENCE

Ride Operator

Nickelodeon Universe - Bloomington, MN - 2015 to Present

Collects tickets and cash from patrons and balance them at the end of the day.

- Operate mechanical riding devices and vehicles effectively.
- Advise riders to fasten seat belts and inform about other safety precautions.
- Respond to emergency situations effectively and report any collisions and accidents to Manager in a timely manner.

Production worker

Holiday Corporate Building, Brooklyn Center - 2014 to 2015

Load and unload items from machines, carts, and dollies.

- Start up and stop equipment
- Checked out final product and to ensure conformance to company standards.

Customer Service Representative

Super America - Minneapolis, MN - 2014 to 2014

- Received payment by check, cash, credit card or an automatic debit, worked on computer cash register and made change.
- Clean work areas, restock merchandise, sweep and mop the floors
- Greeting Customers and assisting them with their purchases

Sales Associate

Macy's - Bloomington, MN - 2014 to 2014

Clean work areas and restocking merchandise

Homemaker

Kenosha, WI - 2008 to 2011

Support children's emotional and social development, encouraging understanding of others and positive self-concepts.

- Sanitize toys and play equipment.
- Observe and Entertain, converse with, or read aloud to children to keep them mentally healthy and alert.
- Plan, purchase, prepare, or serve meals to family members.
- Monitor children's play activities.

Cashier

Rocky Rococo - Kenosha, WI - 2009 to 2009

Received payment by check, cash, credit card or an automatic debit, worked on computer cash register and made change.

- Work in drive-thru, greeting the customer and assisting them with their purchases.
- Clean work areas and tables, mop and sweep the floors

Cashier

Piggly Wiggly - Kenosha, WI - 2007 to 2008

Received payment by cash, check, credit cards, or automatic debit; issued receipts, or change due to customers.

- Counted money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change.
- Greeted customers entering establishments.
- Maintained clean and orderly checkout areas.

EDUCATION

Medical Assistance

Sanford Brown College

2015

ADDITIONAL INFORMATION

Summary of Skills:

- Exceptional customer service skills; professional, respectful and courteous when assisting clients.
- Ability to work collaboratively with highly diverse populations
- Excellent interpersonal and communication skills, proven leader and motivator
- Cash handling and cash drawer reconciliation; experienced in handling customer orders, purchases and inquiries.
- An expert in getting things done, maintains order and neatness in the workplace, attends to detail, expedites the task at hand, promotes change, works well under pressure, and responds to emergencies.
- Qualified in a full range of office functions including Microsoft Word, Excel, PowerPoint, Outlook, and Internet.