

LEIJUANA CAMACHO

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SUMMARY

Customer Service with 5+ years of experience resolving multiplex customer inquest. Passionate on creating service and customer relationships, continued incoming experiences within the industry, and increasingly helpful customer and industry connections.

SKILLS

- Guest service
- POS system expertise
- Team leadership
- Inventory restocking

EXPERIENCE

07/2021 to Current

Crew Member/Driver

Dp Dough — Fort Collins, CO

- Packed fast food products in approved containers, cups and bags.
- Entered orders into computer system to send order details to kitchen, mentioning customers' special requests and food allergies in person.
- Prepared quality products while maintaining portion control and presentation within service goal times.
- Verified orders and bagged items for easy transport.

09/2020 to 12/2021

After School Provider

BASE Camp — Fort Collins, CO

- Worked with community resources to engage youth in pro-social activities and help families access services.
- Ensured a safe environment for elementary students after school.
- Creating a trust bond with parents with their children's safety.
- Provided a continued learning space for children and the tools necessary to complete projects and assignments.

12/2019 to 08/2021

Hourly Manager

Burger King — Fort Collins, CO

- Trained employees on additional job positions to maintain coverage of roles at all times.
- Assigned tasks to associates to fit skill levels and maximize team performance.
- Recruited and hired qualified candidates to fill open positions.
- Greeted and encouraged feedback from customers to implement in-store operational changes.

08/2019 to 04/2021

Front of House Team Member

Allison Dining Hall — Fort Collins, CO

- Welcomed each patron warmly, opened door and engaged guests to learn how to best serve needs.
- Actively cleaned and organized environment for the comfort of CSU staff members and students and ensured health codes were up to date and violations weren't in effect.

- Memorized menu & remained steps ahead of patrons' needs and desires and accurately gauged level of interest in conversation and small talk.

EDUCATION AND TRAINING

Expected in 05/2022 Political Science

Colorado State University — Fort Collins, CO

- Double Major; Political Science and Ethnic Studies

05/2018

Associate of Science: General Studies

Pikes Peak Community College — Colorado Springs, CO

- Concurrent Enrollment