

KRISTI RINALDI

2238 FEDERAL PARKWAY, LINDENHURST, IL 224-627-9641, KRISTI.RINALDI@YAHOO.COM

EXPERIENCE

9/20/2016 TO PRESENT

BAXTER / KELLY SERVICES

ROUND LAKE, ILLINOIS

PRODUCTION ASSOCIATE II

- Safely operate the injection molding/assembly machine and the grinding machine that converts/melts scrap into reusable plastic.
- Responsible for inspection, release, packaging of molded product, assembled product, and washed production in clean room environments.
- Use GMP's to keep areas clean on a daily basis.
- Consistently reach target goals for production in laundry and assembly.
- Accurately use inspection equipment such as micrometers, pin gauges, optical comparators, and weigh-count scales for molded and assembled products.
- Received numerous ICARE awards from peers for attention to safety, quality and collaboration.

5/9/2016 TO 9/10/2016

MEIJER

ROUND LAKE, ILLINOIS

STORE DETECTIVE

- Initiated, investigated and apprehended internal, and external theft cases.
- Proven track record of accurately writing detailed reports provided to other detectives within Meijer's region on pending cases and police detectives preparing for prosecution.
- Inspected and maintained perimeter security to reduce theft.
- Acted as liaison between store detectives and local police force.
- Identified and documented unsafe behavior to provide a safe environment for associates and customers.

2/1/2015 TO 4/29/2016

MENARDS

GURNEE, ILLINOIS

SALES ASSOCIATE / HARDWARE & GARDEN CENTER

- Based on customer needs, answered questions, offered product suggestions and up sold and cross sold to improve store profits.
- Merchandised and maintained plants in garden center to maximize sales and reduce waste.
- Skillfully managed wide-range of support tasks to maximize customer experience.
- Oversaw the cleanliness and presentation of Hardware and Garden Center merchandise.
- Recruited to Plan-O-Gram team to remerchandise and change layout of Gurnee store.
- Received numerous service hero awards for outstanding customer service and also Service Hero of Month April 2016.

3/1/2014 TO 12/15/2014

GOOD WILL INDUSTRIES

RACINE, WISCONSIN

SALES ASSOCIATE/CASHIER

- Assisted customers in locating and selecting merchandise in order to maximize their purchase.
- Merchandise quality items on sales floor to maximize profits
- As main cashier, 100% accurately conducted sales transactions and maintained cash and credit card control by following store procedures.
- Provided excellent customer service and remained calm and professional under stressful situations.
- Maintained a safe work environment at all times by following company safety regulations.

EDUCATION

ANTICIPATED GRADUATION
DECEMBER 2017

NORTH PARK UNIVERSITY

CHICAGO, ILLINOIS

BACHELOR OF ART IN CRIMINAL JUSTICE

- Internship with Round Lake Beach Police Department, 2017
- Dean's List, 2017