

K I R K B R A M W E L L

2136 Springs Place, Longmont, CO 80504

Phone: 303-332-4192

Email:

kirkston@msn.com

PROFESSIONAL PROFILE

- ◆ Ability to multi-task and manage competing priorities while maintaining superior customer-relations
- ◆ Twelve years of increasing responsibilities in solving PSAP CPE, networking and database problems
- ◆ Strong analytical skill used to identify and resolve problems quickly and efficiently
- ◆ Effective trainer and leader with exceptional written and verbal communication skills
- ◆ Extensive experience with Network Operation Centers related Tandem features and ALI M features

EXPERIENCE

Plumbing Apprentice Mead, CO 10/2023 - Current

DNI HVAC & Plumbing,

- ◆ Residential and commercial service plumbing
- ◆ Installation and maintenance of heaters, tankless water heaters and boilers.
- ◆ Serviced and maintained restaurant accounts for general plumbing needs.

Purchasing Agent Longmont, CO 2013 - 10/2023

Winnelson,

- ◆ Maintain appropriate inventory availability while minimizing working capital investment. Supported our desired key results through effective management of our inventory investment.
- ◆ Responsible for entering into negotiation with suppliers; build and maintained positive relationships with vendors, suppliers and sales staff.
- ◆ Solved day to day inventory issues as well as structured and optimized the daily supply chain by reviewing and analyzing purchasing reports, made buying decisions based on economical methods regarding quantities, order minimums, freight terms, quality, reputation and availability.
- ◆ Acted as trusted and knowledgeable resource for customers and internal staff by responsibly procuring inventory, promptly responding to needs, providing timely pricing updates and keeping stored information accurate.
- ◆ Strong working knowledge of the products managed. Assess market conditions, respond to trends, and kept up with industry changes.

Associate Data Network Operations Center Technician Longmont, CO 2001 -2013

Intrado,

- ◆ Responsible for all Tier 1 technical support duties related to products and services for North America's leading provider of 9-1-1 infrastructure systems and services.
- ◆ Created and ensured adherence to corporate and departmental policies and procedures.
- ◆ Monitored critical network alarm conditions ensuring immediate action when fault was detected.
- ◆ Supported network, routing and system support issues for multiple customer data solutions.
- ◆ Isolated and resolved data network connectivity to PSAPs (Public Safety Answering Points).
- ◆ Performed system analysis and trouble-shooting and ensured completion of critical batch jobs.

Jobsite Foreman Longmont, CO 1993 -2001

Custom Fence and Supply,

- ◆ Manager a crew of 2 laborers while organizing and coordinating building projects.
- ◆ Provided direct customer service in the field selling a project and solely responsible for the delivery within a quoted timeframe and budget.
- ◆ Managed manpower, timecards, ordering supplies and maintained personnel safety.

TECHNICAL EXPERIENCE

- ◆ UNIX & CLI
- ◆ TCP / IP
- ◆ VI Editor
- ◆ Cisco
- ◆ DNS Administration
- ◆ Windows based platforms
- ◆ Network Node Manager, Tandem/Prognosis
- ◆ Circuit & soft-switch maintenance
- ◆ PC/Server and network hardware
- ◆ Communications/networking in a WAN/LAN environment