

Kevin Boyd

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Summary

- Skilled warehouse manager with 17 years of experience.
- Familiar with all aspects of logistics, shipping and receiving, and general warehouse operations.
- Detail-oriented with the ability to multitask.

Skills

- Strong communication skills
- Ability to motivate a team
- Safety-oriented
- Self-motivated
- Conflict resolution
- Overhead crane operation
- Customer-service focus

Experience

February 2020 - April 2020

Dey Distributing, CO - *Customer Service Warehouse Representative*

- Provided customer service to customers
- Answered phones
- Worked to troubleshoot issues with appliances for customers
- Pulled orders for customers
- Research parts for customers using multiple databases
- Entered customers orders
- Managed customer accounts

September 2015 - December 2018

Container Buyers, Denver, CO - *Plant Supervisor*

- Oversaw all aspects of daily operations.
- Ran morning start up meetings.
- Designated daily job assignments to employees.
- Determined daily workload and productivity.
- Staffing and hiring.
- Maintained quality of all products.
- Trained employees on forklift and safety operations.
- Changed daily processes to decrease overtime while increasing production level.

January 2010 - August 2015

Select Staffing, Moreno Valley, CA - *Warehouse Laborer*

- Material handler, high reach picker, and Torrid truck operator responsible for scanning and safely placing product in its designated location.

- Pull and stage product for next day delivery.
- Load product onto trucks using clamp truck in stop order.
- Restocking product into pick locations
- Use Manhattan Warehouse System to pick orders.

January 2008 - October 2009

Penske Logistics, Moreno Valley, CA - Big Board Floor Lead

- Assist the Operations Supervisor with the operational aspects of the shipping and receiving at the 1.7 million square foot Whirlpool Facility.
- Ensure that carrier received correct documentation needed for transport.
- Identify ways to streamline manifest processes.
- Communicate with various trucking companies.
- Utilize knowledge of troubleshooting techniques to ensure success of the daily load planning strategy.
- Board member on the Penske Logistics Safety Committee

January 1995 - December 2005

Interior Investments, , IL - Contract Storage/Warehouse Operations Manager

- Responsible for overseeing all operational aspects of two facilities with a combined warehouse space of 32,000 square feet.
- Responsible for space management, inbound/outbound shipment, inventory, staffing, payroll, facility, building maintenance, and training.
- Fostered professional relationships with over 120 major clients such as Baxter, AC Nielsen, Leo Burnett and Blue Cross/Blue Shield.

Education

1983

Moreno Valley High School, Moreno Valley, CA - *High School Diploma*

1999

Material Handler Services, Chicago, IL -

- Certificate: Powered Industrial Truck Safety Instructor Program
- Certificate: Personnel and Professional Excellence
- Select One: Diversity and Conflict Resolution Training