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KENDELL TENTIS

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STRENGTHS:

Eleven years of experience in retail sales and customer service.

Motivated performer with a focus on developing outstanding customer service.

Dependable, hardworking and detail-oriented team player.

EXPERIENCE:

Verizon Wireless, Rochester, MN

Retail and Small Business Sales Representative

09/15/2006-6/16/2012

Developed strong listening and communication skills through customer interactions.

Connected with consumer and business and discover their needs and recommended products and services to best serve those needs.

Resolved billing issues, trouble shot products and introduced and taught customers new trends in the cellular industry.

Pepsi-Cola, Rochester, MN

Retail Merchandiser

03/2005-05/2006

Stocked and changed out of products and damaged inventory.

Filled pop machines and display coolers at multiple locations.

Set up new product and advertisement displays.

Hy-Vee Wine and Spirits, Rochester, MN

Customer Service Associate

01/2005-08/2006

Stocked products and set up advertisement displays.

Continued training of products, promotions, competitors, and market trends

Making product recommendations for customer based on their needs.

Westfire Bar and Grille

Doorman/Security

08/2004-12/2004

Provide fun and safe environment for customers in the bar.

Checked identification of customers to not allow underage men or women in the bar.

Used cash register to collect money and radio communications for communicate effectively with other co-workers in bar.

Menards, Rochester, MN

Outside Lumberyard and Shipping and Receiving

06/1999-04/2004

Assisted customers with finding and loading of lumber and other building products.

Loading and unloading of semi trucks in shipping docks.

Responsible of correct inventory counts and damage control.

Completing daily Fed Ex, UPS, and local distribution paperwork following company policy.