

Kenald Kamara
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Objective

A Highly skilled Warehouse Associate with proven ability to exceed company goals. A dedicated employee with four plus years' experience order selecting. A variety of skills including customer service, sales, training and data entry. Recognized as employee of the month for accuracy, and speed three years in a row 2015, 2016, and 2017.

Skills

Customer Service	Problem Solving	Multitasking
Warehouse	Monitoring	Forklift and Pallet jack Certified,
Team player	Time management	Heavy Lifting
Decision making	Reading comprehension	Sorting and Order Pulling,
Leadership	Speaking	
Multitasking	Active listening	

Work History

- 2015-2017 Order Selector **Interstate Warehousing** Denver, Co
- Pack and unpack items to be stocked on shelves in stockrooms, warehouses, or storage yards.
 - Store items in an orderly and accessible manner in warehouses, tool rooms, supply rooms, or other areas.
 - Receive and count stock items, and record data manually or using computer.
- 2013-2014 Receiver **Communication Test Design** Aurora, Co
- Examine shipment contents and compare with records, such as manifests, invoices, or orders, to verify accuracy.
 - Scanning shipment data, such as weight, charges, space availability, damages, or discrepancies, for reporting, accounting, or recordkeeping purposes.
 - Prepare documents, such as work orders, bills of lading, or shipping orders, to route materials.
- 2007-2012 Sales Representative **AT&T** Alexandria, VA
- Confer with customers by telephone or in person to provide information about products or services, take or enter orders, cancel accounts, or obtain details of complaints.
 - Check to ensure that appropriate changes were made to resolve customers' problems.
 - Resolve customers' service or billing complaints by performing activities such as exchanging merchandise, refunding money, or adjusting bills.
- 2005-2007 Sales Representative **Simply Wireless** Alexandria, VA
- Contact regular and prospective customers to demonstrate products, explain product features, and solicit orders.
 - Recommend products to customers, based on customers' needs and interests.
 - Answer customers' questions about products, prices, availability, product uses, and credit terms.
 - Estimate or quote prices, credit or contract terms, warranties, and delivery dates.
 - Consult with clients after sales or contract signings to resolve problems and to provide ongoing

Education

ASSOCIATE IN AUTOMOTIVE TECHNOLOGY
Westwood Collage of Aviation-Denver – Denver, CO
March 2014 to September 2016

DIPLOMA IN GENERAL STUDIES
TC Williams High School – Alexandria, VA
August 2005 to June 2007