

Kanchana Warner

Berthoud, CO

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801-882-3073

- 4+ years of data analyzation and development experience in SQL server 2008 /2008R2 and 2012 system
- Experience in development, analysis, design, testing, debugging, enhancements and implementation of software
- Expertise in performing Business analysis, Data analysis, Data manipulation, Data validation and Resource planning
- Involved in all phases of Software Development Life Cycle (SDLC): analyze, design, implementation, testing and maintenance.
- Strong knowledge with Agile/SCRUM Methodologies.
- Experience in GAP Analysis for the projects to go from current state to projected state
- Liaise between technical team and developmental team to ensure mutual understanding of process and applications
- Experience in creating Table, Indexes, Views, common table expressions (CTEs) and Merge statement to facilitate efficient data manipulation and data consistency
- Knowledge in Tuning SQL queries, T/SQL queries & improving the performance of the Database
- Experiences in gathering and analyzing requirement
- Flexible, enthusiastic and project oriented team player with excellent communication and leadership skills
- Exceptional communication, presentation and problem-solving skills with ability to work in a high-pressure environment

Work Experience

Business Analyst

Visible Supply Chain Management - West Jordan, UT

November 2017 to November 2019

- Prepared weekly labor reports for four different sites with labor and spending tracking.
- Tracked labor expenses by working closely with multiple labor vendors from fur different sites.
- Analyzed data and reported on trends while conducting an in-depth analysis of fulfillment process.
- Worked extensively on SQL to manipulate data and created data driven presentations on ad hoc requests.
- Forecasted revenues and building in depth formula-based spreadsheets to enable product and marketing spend decisions.
- Conducted UAT for integration of new systems.
- Evaluated risks related to project implementation and testing processes

Business Analyst

Bank of America - Plano, TX

August 2016 to April 2017

Roles and Responsibilities:

- Analysis of functional and non-functional categorized data elements for data profiling and mapping from source to target data environment. Developed working documents to support findings and assign specific tasks
- Involved with data profiling for multiple sources and answered complex business questions by providing data to business users.
- Worked with data investigation, discovery and mapping tools to scan every single data record from many sources.
- Wrote and executed unit, system, integration and UAT scripts in a data warehouse projects.
- Troubleshooted test scripts, SQL queries, ETL jobs, data warehouse/data mart/data store models.
- Perform data reconciliation between integrated systems.
- Metrics reporting, data mining and trends in helpdesk environment using Access
- Written complex SQL queries for validating the data against different kinds of reports generated by Business Objects XIR2
- Extensively used MS Access to pull the data from various data bases and integrate the data
- Assisted in the oversight for compliance to the Enterprise Data Standards
- Worked in importing and cleansing of data from various sources like Teradata, Oracle, flat files, SQL Server 2005 with high volume data
- Worked with Excel Pivot tables
- Create and Monitor workflows using workflow designer and workflow monitor
- Performing data management projects and fulfilling ad-hoc requests per user specifications by utilizing data management software programs and tools like Perl, Toad, MS Access, Excel and SQL
- Written SQL scripts to test the mappings and Developed Traceability Matrix of Business Requirements mapped to Test Scripts to ensure any Change Control in requirements leads to test case update
- Involved in extensive DATA validation by writing several complex SQL queries and Involved in back-end testing and worked with data quality issues
- Developed regression test scripts for the application and Involved in metrics gathering, analysis and reporting to concerned team and Tested the testing programs
- Analysis on Mainframe data to generate reports for business users
- Identify & record defects with required information for issue to be reproduced by development team

Marketing Data Analyst

Concept Property Management - Salt Lake City, UT
September 2012 to June 2015

Roles and Responsibilities:

- Analyzed and managed reports in SQL and excel for different regions for marketing purposes
- Created table, temp table, functions to load data from different sources and analyze them.
- Analyzed the business process along with the prior project documentation for complete understanding of the project. Also, interviewed SME's and other Stakeholders to better understand the business process.
- Captained GAP Analysis by understanding the as-is business process and to-be business process.
- Conducted JAD sessions and one-to-one interviews with key stakeholders and SME's for requirements gathering.
- Prepared Business Requirement Document (BRD) and Functional Requirement Document (FRD).
- Analyzed the scope document and the current business processes to gain better understanding of the project Interviewed Domain Experts asking appropriate questions and carefully documented their requirements thus forming a communication link between the business and technical units.
- Ensured that the respective scrum artifacts were visible to the product owner and the team.

- Created various reports such as "New customer Report for the Month", "Monthly Marketing Report"
- Developed Activity Diagrams, Sequence Diagrams and USE Case Diagrams with GUI components along with the screen designs using MS Visio
- Contributed in implementing the Ralph Kimball approach in data mart design by identifying the existing local databases that can be integrated.
- Used Web Services using SOAP API to communicate with the bank's other database systems
- Assisted in the ETL process of transforming the OLTP to OLAP databases.
- Created sample wireframes to make system better understood by Business and Technology Teams.
- Developed Test Plans, Test Cases and maintained Master Test Plan. Also, performed User Acceptance Test (UAT).

Education

Bachelor's in HealthCare Administration in Psychology and CIS

SouthWestern Oklahoma State University

December 2010

Skills

- Excel
- Business Intelligence
- access
- Microsoft Office
- Powerpoint
- MS Office
- SQL
- testing
- Visio