Kahlin Allison-Lohmeier

Tier 1 technical support agent
Fort Collins, CO 80525
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970-405-8013

To obtain a challenging position that will utilize my skills and experiences, and will also provide me with the opportunity for growth and advancement.

Work Experience

School and part time online work
Twitch
October 2017 to October 2019

Was working on completing my business degree while working part time online through twitch.com

Tier 1 technical support agent
apple
September 2016 to October 2016

School
Spring 2017-Fall 2017

Customer service representative
Kelly Services
February 2016 to September 2016

Title document processing associate
Rise Broadband
March 2014 to January 2016

Quality assurance supervisor
State Farm
March 2013 to January 2014

Trainer for pharmacy help desk
Xerox
February 2013 to March 2013

Dedicated subject matter expert
Xerox
December 2012 to February 2013

Customer service representative
Teletech
May 2012 to September 2012

Customer service representative

Afni Inc
March 2011 to January 2012

Bus boy
Coyotes Bar and Grill
June 2006 to June 2007

Customer sales representative

Education

High school or equivalent

Skills

- 80 wpm
- Java
- C++
- Html
- Javascript
- Visual basic
- Visual c++
- Excel
- Microsoft office
- Word
- Customer Service
- Desktop Support
- Help Desk
- It Specialist
- Network Support
- Computer Repair

Additional Information

Strong interpersonal and communication skills.
Effective problem solver; thorough researcher.
Highly motivated to achieve set goals.
Sharp, quick learner; willing to get involved.
Skilled and thorough in analyzing problem situations and finding creative solutions.

TECHNICAL SKILLS

- Experience with Microsoft Office -Word & Excel
- DOS experience

- C++, C, Visual Basic, Visual C++, Java, HTML, JavaScript.
- 80 WPM