

Kagan Berry

Customer service representatives

Fort Collins, CO 80528

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3184995511

Hello my name is Kagan Berry. I am twenty four years old. I am currently attending Herzing University to obtain my Bachelor's degree in Business Administration with a concentration in Human Resources. I have worked a variety of different positions from housekeeping to warehouse worker. I am driven and dependable. I rarely miss or call-in to work. I am willing to do whatever it takes to get the job done. I am willing to work any shift, holidays, and weekends.

#readytowork

Willing to relocate to: Fort Collins, CO - Loveland, CO - Greeley, CO

Authorized to work in the US for any employer

Work Experience

Customer Service Representative/Warehouse Associate

Bastrop Feed, Seed and Hardware Inc. - Bastrop, LA

April 2018 to Present

Aiding customers with all feed, seed, and hardware questions.

Loading and unloading feed from 18 wheelers.

Picking and filling orders

Cashiering

End of day procedures

Counting down cash drawers

Closing procedures • Provided assistance to clients

- Answered phone and assisted clients with changes
- Maintained up-to-date knowledge of customer accounts
- Explained products and benefits
- Inventoried stock
- Operated the cash drawer
- Confirmed payments, refunds, etc.
- Resolved payment and order disputes
- Assisted customers in person

Stocker/Cashier/Customer Service

Bastrop Super Foods - Bastrop, LA

October 2017 to April 2018

Unloading trucks

Stocking shelves

Cashiering duty

Warehouse Worker

Turner Industries - Monroe, LA
May 2017 to October 2017

I worked forklifts and loaded trucks.
Maintained the warehouse
Kept inventory.

Environmental Services Floor Technician

University Health Conway
2015 to April 2017

chef/cook

P.T.s Eat-a-Bite
2015 to 2015

crew member

Wendy's
2014 to 2015

Lawn Care

Self Opportunity - Bastrop, LA
January 2014 to September 2014

Mowing, and general lawn care

Education

Bachelor's in Business Administration with a concentration in Human Resources

Herzing University-Madison - Bastrop, LA
April 2019 to Present

Drivers license

September 2013 to Present

High School Diploma

Bastrop High School

Skills

- Customer Service (6 years)
- Customer Support (2 years)
- Microsoft Office (4 years)
- Mechanical Knowledge (2 years)
- Plumbing (1 year)
- Gardening (1 year)
- Sales Experience (2 years)
- Warehouse Experience (1 year)
- Closing (3 years)
- Load & Unload

- Environmental Services
- Environmental Services
- Load & Unload
- Floor Care (2 years)
- Buffing
- Order Picking
- Packaging
- Custodial Experience

Certifications and Licenses

Driver's License

Present

Driver's License

September 2013 to Present

Assessments

Delivery Driver — Highly Proficient

February 2020

Interpreting instructions, reading maps, and solving problems.

Full results: https://share.indeedassessments.com/share_to_profile/28103b95f95fb3728e99735f83e5e1a8eed53dc074545cb7

Customer Focus & Orientation — Highly Proficient

February 2020

Responding to customer situations with sensitivity.

Full results: https://share.indeedassessments.com/share_to_profile/314fa2b6d3390d1eafb87451a73aeaa7eed53dc074545cb7

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