

# Ka Lao

Westminster, CO

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Authorized to work in the US for any employer

## Work Experience

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### **Cashier/Host**

US Thai Cafe

April 2017 to July 2020

Providing best quality customer service by greeting and answering all customer's questions and concerns. Picking up the phone, running all transactions, handling cash, up selling, stocking up the front, and taking orders and reservations.

## Education

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### **High school diploma**

Westminster High School - Westminster, CO

August 2016 to May 2019

## Skills

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- Cash Handling (4 years)
- Crew Member
- Stocking
- Organizing
- Busser
- Host
- Hostess
- Guest Service (4 years)
- Cashiering (4 years)
- Serving Experience
- Restaurant Experience
- Food Preparation
- Cleaning Experience

## Languages

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- Hmong - Fluent

## Assessments

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### **Customer Service — Proficient**

June 2018

Measures a candidate's skill in evaluating approaches to customer service & satisfaction.

Full results: [Proficient](#)

### **Customer Focus & Orientation — Proficient**

July 2020

Responding to customer situations with sensitivity

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.