

ENTERED
8/22/14

110 ½ 6th Ave SE Apt. 5 • Rochester, MN 55904
(507) 271-7733 • Mcgovern_bobby@yahoo.com

ROBERT MCGOVERN

PROFESSIONAL PROFILE

Committed professional seeking to apply business management degree and proven interpersonal, organizational, and administrative skills. Recognized for ability to provide exceptional customer service and interact with individuals and groups at all organizational levels.

EDUCATION

Bachelor of Science in Business Management

Western Governors University | Salt Lake City, UT

Anticipated Graduation Date: February 2017

Relevant Coursework Completed:

- *Ethical Situations in Business*
- *Fundamentals of Business Law and Ethics*
- *Organizational Behavior and Leadership*
- *Principles of Management*
- *Legal Issues for Business Organizations*
- *Business Research and Writing*

Business Management Major

September 2006 – May 2008

Rochester Community and Technical College | Rochester, MN

Relevant Coursework Completed:

- *Introduction to Business*
- *Financial Accounting*

EXPERIENCE

Sales Associate

February 2007 - Present

Salvation Army | Rochester, MN

- Price and restock sales floor merchandise.
- Assist customers with sale transactions.
- Assist surrounding community with merchandise donations via pickup service.
- Train new employees on merchandise pricing and sales register operation.

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REFERENCES

Danielle David
Owner, Danielle's Shoes & More
(507) 398-6094

Lisa Peppers, MBA, MSCE
Student Mentor, Business
lisa.peppers@wgu.edu
Direct line: (385)428-5003
Toll free: 1-877-435-7948 ext. 5003

Brad Dahlke
Store Supervisor, Salvation Army
(507)951-0231

Dianne Fretty-Roe
Sales Associate, Salvation Army
(507)316-4221

Donna Haugen
Sales Associate, Salvation Army
(507)259-2068