

Justin Dwyer

Richfield, MN

- Email me on Indeed: <http://www.indeed.com/r/Justin-Dwyer/d1a5423b00df68a7>

Reliable and mechanically-inclined technician who thrives in a high-demand environment and enjoys working as part of a team to achieve goals.

Authorized to work in the US for any employer

Work Experience

Panel bender operator

Dalsin Industries - Bloomington, MN

May 2017 to Present

At Dalsin, I started out running a Cincinnati press brake to form high precision parts for a myriad of third party customers. The average tolerance is about .030". For the last year I have been running a Salvagnini P4 panel Bending machine (with some parts requiring me to perform additional bends with a separate press brake while the next part forms in the panel bender).

Brake Press Operator

Mcneillus (Via staffing agency Aerotek) - Dodge Center, MN

November 2016 to March 2017

At McNeilus I was responsible for setting up and running a Bystronic Xpert 250 press brake. This began with going through dozens of work orders requiring bending and selecting more time-sensitive ones that were appropriate for my machine. My machine was their highest-capacity press at 250 tons of force, so I generally picked the thicker parts if available. After selecting several orders, I would pick one to start and check to see if there was a drawing and/or program available on my machine for it. In the case of a missing program, I would create one based on the information from the print. Finally, I performed any necessary tool changes and completed the order, routing it to the next area when done.

Line Cook

Applebees - Saint Cloud, MN

August 2013 to August 2015

The line cook position required that each cook learn the recipes for their designated food area. We then ensure that all ingredients are prepared and on-hand for those recipes, enabling us to create the dishes ordered by guests quickly and accurately.

Manager

Culvers of Savage - Savage, MN

May 2010 to June 2013

As a manager, it was my responsibility to run an entire shift. This involved ensuring shift preparedness (food prepped in the back, store clean up front); employee deployment (assigning employees to areas based on their strengths and ensuring they assist other positions as needed); and customer satisfaction (utilizing feedback to ensure 100% guest satisfaction while not needlessly wasting company resources). I also was responsible for preparing the employee schedule weekly and doing

so in a way that would ensure the best balance of labor efficiency, guest satisfaction, and employee satisfaction. Beside the above constant duties, I also assisted with: Month end inventory; bi-weekly food/product orders; employee hiring; and general maintenance.

Installation/Service Technician

DirectSAT USA - Burnsville, MN

June 2009 to December 2009

The responsibilities of this position include the following: Install satellite dishes, all the cabling throughout the house, and any required support hardware (splitters, barrels, switches, etc); Repair malfunctioning setups; and provide good customer education on how various aspects of our system work (whether it be showing them how to use the remote, or explaining the actual details of where the picture comes from and how it gets to their tv.)

Press Brake operator

Morton Metalcraft - Morton, IL

October 2008 to December 2008

As a press brake operator, I set up and ran a multi-ton press to form the bends in various sheets of metal according to the blueprint specs. I was working for Morton Metalcraft through Advantage Staffing (309-682-8367).

Technical Support Specialist

Comcast - Saint Paul, MN

November 2007 to April 2008

At Comcast, my duties were primarily high speed internet and Comcast digital voice troubleshooting. If customers were having problems getting their internet or phone services working, I fixed it. This involved anything from checking the signal from our end to verifying various pc settings on their end. Also, if a customer was misrouted to my team, I took care of their issues as well (such as billing questions).

Grading Specialist

Caterpillar - Peoria, IL

September 2006 to August 2007

While working at caterpillar, I progressed through 3 different job duties. The first was just washing transmission gears. I then moved on to honing small transmission gears. Finally I was a blanchard operator when I left to move to Minnesota (the blanchard machine is used to grind each face of a gear until the total width is down to blueprint requirements (measured in micrometers), and each face has the blueprint-required surface finish)

Customer Service Representative

Affina - Peoria, IL

August 2005 to August 2006

At Affina, the main part of the work was customer service/billing support. This was supported by systems knowledge/navigation. We used systems that belonged to a company (such as AT&T or Dex Media) to find the information needed to answer that company's customers' questions.

Education

High School Diploma in general education

Illini Bluffs High School - Glasford, IL

May 2004

Skills

- Microsoft Office (4 years)
- IT troubleshooting (10+ years)
- Scheduling (3 years)
- Network Administration (10+ years)
- Customer Service (8 years)
- Java (1 year)
- Visual Basic (1 year)
- Brake Press (4 years)
- Press Brake (4 years)
- Sheet Metal (4 years)
- Fabrication (4 years)
- Cincinnati (3 years)
- Salvagnini (1 year)

Assessments

Mechanical Skills: Aptitude — Highly Proficient

January 2020

Understanding and applying mechanical concepts and processes.

Full results: https://share.indeedassessments.com/share_assignment/fyeu2a5pdmyp1qiu

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