
IT Product Manager

Ouarda Joudi Wilson

22679 Beacon Crest TER
Ashburn, VA 20148
Cell: (703)531-8925
E-Mail: jkouarda@gmail.com

Profile

Dynamic IT professional with 6 years hands on experience in Software Development life cycle ,Business analysis and Product management. Trilingual and multicultural, I have proved myself to be flexible and adaptable, coordinating projects featuring international and local speakers.

Strong analytical thinker, I have demonstrated an exceptional understanding of customer needs while implementing strategic and innovative solutions with a myriad of renowned and demanding customers. I have demonstrated ability to remain calm and focused under the pressure of time sensitive projects leading to graceful and timely deliveries.

Ability to improvise and solve complex problems and manage with minimal supervision.

Searching for a challenging product management role requiring a good organizational and negotiation skills, within a dynamic, progressive company.

Work Experience

April 2010 to
December 2011

PSA Peugeot-Citroen : multinational manufacturer of automobiles and motorcycles

Paris, France

IT Product Manager

Contract of Alpha Technologie(Paris,France)

Successfully launched and deployed two web Solutions(Peugeot WebStore and Citroen CarStore) to over 19 European subsidiaries(branches).

Peugeot Web Store and Citroen Car Store solutions allow the subsidiaries to present and manage the available vehicles of all their dealers.

My main tasks included :

- Conduct a study prior to the deployment in order to collect the European subsidiaries functional and technical needs and gather their availabilities and resources.
- Create a full questionnaire containing specific functional and technical questions, main phases of the project along with a time estimation to send to all the subsidiaries.
- Put together the functional presentations of the solutions.
- Analyze and synthesize the subsidiaries responses to the questionnaire in order to present the study results to the higher management.

- Propose a general road map of the deployment along with a time estimation.
- based on the result of the study and the validated road map, start the deployment of the solutions to the subsidiaries:
- Hold launch meeting with the European subsidiaries to discuss the solution functionalities and the upcoming deployment planning communicating effectively to technical and non technical audiences.
- Develop a detailed steering document listing the tasks for each participant in the project, the tasks completion date and the overall schedule of the project.
- Prepare detailed development plans and schedules with accurate estimates for development activities
- Hold weekly status meetings with the subsidiaries IT managers and Marketing to discuss the deployment progress, set milestones and identify opportunities to develop and improve the solution.
- Update the steering document with the changes and enhancements to the solution voiced by the subsidiaries.
- Lead cross-functional teams for key product initiatives, including management of project timelines and deliverables.
- Propose and coordinate implementation of enhancements to existing products.
- Serve as primary repository for new feature enhancement requests and defects.
- Support key relationships with project members(internal and external), customers, and Marketing as they assist with the development of requirements and product definition throughout the product life Cycle.
- Hold internal weekly meetings with the development team to discuss the progress of the outstanding bugs and enhancement requests ensuring that the ETAs for the fixes are strictly met.
- Schedule and deliver structured training sessions with the subsidiaries to get them familiarized with the solution and assist them in understanding and using the application effectively and productively.
- Responsible for the editorial and update of the solution's user guides.
- Prepare presentations for sales/marketing meetings and events.
- Carry out final test to validate the new functionalities on a staging environment.
- Accompany the subsidiaries on the launching phase
- Provide support and assistance to the subsidiaries after launching the solution online, discuss the new updates and follow the remaining bug fixing through to resolution.

February 2009 to
March 2010

INEO GDF-Suez a leading actor in electrical engineering, information and communications systems

Paris, France

IT business analyst

Contract of Alpha Technologie(Paris,France)

Responsible of a mobile order tracking and management application NEOVI designed for site managers, managing the reported defects and planning and organizing the work involved in that project , my duties included:

- Analyzing and monitoring the fixes for the detected bugs.
- Verifying and validating the fixes on a staging environment.
- Carrying out the fixes or patches on the live system.
- Analyzing, monitoring and optimizing the application performance based on usage statistics.
- Designing and implementing the requested changes.
- Creating the projects(called CAB) in preparation to deployment.
- Optimizing the functions and procedures to consolidate the data
- Participating in the testing phase.
- Providing support and assistance to the users on the production.
- Holding remote hands on sessions using Sparus software.
- Providing user training for the solution.
- From the technicians side, managing the mobile terminals and the associated SIM cards.

- Customizing and deploying the updated application.
- Assigning terminals to the personnel.
- Participating in redesigning a second version of the solution: and synchronizing the data replication and exchange between the terminal and the DOE (SAP)
- Analyzing and monitoring the technical bugs.

October 2008 to
December 2008

Wyniwyg

Paris, France

IT consultant and development Engineer

Contract of Alpha Technologie(Paris,France)

Developing and implementing the information system for MediaPerformance company(a client of Wyniwyg).

Developed a module for orders management facilitating customer purchase orders and quotes services, participating in the:

- Creation and development of the user interface for a specific module
- Creation and implementation of functions and stored procedures
- Collect customer needs and translate it into technical specification.
- Test the modules and fix the bugs and/or anomalies.

October 2008 to
December 2011

Alpha Technologie

Paris, France

IT Consultant

Business analyst and subsequently product manager on various missions for the above Alpha Technologie clients and partners(PSA PEUGEOT-CITROEN,INEO GDF-Suez and Wyniwyg)

March 2008 to
October 2008

Argaz

Rabat, Morocco

Software engineer

Participation in designing and developing websites (front and back office) for several clients :

- Design and creation of data model
- Development of the application
- Implementation of the design and templates
- Application testing

July 2006 to
December 2007

Netopia-Solutions

Casablanca, Morocco

Software engineer

Participation in designing and developing web 2.0 application:

- Writing technical and functional specifications.
- Creating the data model and developing the actual application
- Participating in the testing phase.

Education and Training

2006

IGA (Higher school of applied engineering)

Software engineering

Bachelor Degree

2004

Ibn ghasi Institute

Rabat Morocco

Math-physics

Two years Math-physics Degree: a 2-year intensive program preparing to universities or engineering schools.

2000

Lalla Nezha High school

Rabat Morocco

Math

High school diploma

A-Levels Specialized in Mathematics

Skills and Accomplishments

Methods : UML, Merise,Agile

Softwares and technologies : Word,Excel ,ganttproject,Power Point,Visio, Visual Studio 2005/ 2008, Ajax, ASP.NET 2.0, ASP.NET 3.5,SAP NetWeaver Data Orchestration Engine (DOE) 7.10, Sparus,CMS.

System: WindowsXP/7/Vista, Mac OC X,Unix,Linux

Languages: VB.net,C#,XML/XSL, SQL/T-SQL,HTML,CSS.

Database : SQL Server 2000/2005/2008, Oracle, Access

Servers : IIS.

Languages

Trilingual, fluent in:

- French
- Arabic
- English

References

References available upon request.