

Josh Love

Denver, CO 80220

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Looking to continue on my path to success. Almost 10 plus years of management experience I strive for greatness and work well under pressure.

Authorized to work in the US for any employer

Work Experience

Shipping and Receiving

Charlotte's Web - Federal Heights, CO

August 2019 to Present

Federal Heights, CO

- Picking and packing orders for consumers and businesses
- Worked as a Team Lead supervising over 30 people.
- Worked as a part of the Customer Care team and hit all of the metrics on a monthly basis.

Key Badge/Manager

Starbuds Dispensary - Louisville, CO

December 2018 to August 2019

- Working with customers to find their products
- Counting down registers and scanning invoices
- Receiving product and verifying with the manifest

General Manager

Smash Burger Inc - Lafayette, CO

February 2014 to March 2017

- Writing schedules, counting weekly inventory
- Managing a staff of up to 20 people
- Promoted three times in three years

Customer Service Representative

American Recreation - Boulder, CO

April 2014 to October 2014

Answered phone calls and emails

- Learned programs like EBA and Storefront
- Provided knowledge about ticketing systems and Group Chat.

Education

Radio and Television Broadcasting in Media Studies

Ohio Center for Broadcasting - Lakewood, CO

Diploma

Monarch High School - Louisville, CO

Skills

- Shipping & Receiving
- Order Picking
- Warehouse Experience
- Packaging
- Forklift
- Social Media Management
- Information security
- Warehouse supervisor experience
- Zendesk
- Customer support
- Customer service
- Typing

Certifications and Licenses

Forklift Certification