

Joseph Koller

**Maintenance Technician/ Boiler Operator/Ammonia Refrigeration/ Project Coordinator/
Marketing and Sales**

Plainview, MN 55964

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To obtain a position where my professional knowledge, educational knowledge, and leadership skills will be utilized effectively to improve overall operations and contribute to the growth and prosperity of the facility.

Authorized to work in the US for any employer

WORK EXPERIENCE

Maintenance Technician

Food Service Specialties - Red Wing, MN - 2016-01 - 2016-11

Responsibilities

Meet daily with the Maintenance Supervisors, Production Supervisors, and coworkers to understand the production schedule to plan repairs and preventative maintenance tasks.

- Provides routine preventative maintenance service and repairs to production equipment when breakdowns occur. Service and repairs to motors, pumps, conveyor systems.
- Experience in troubleshooting electrical and mechanical problems. Works with electro-mechanical equipment and PLC programs. Installs low-voltage cable and computer equipment necessary for production.
- Provides building maintenance and operation in regards to HVAC, Plumbing, Electrical, R-22 Chillers, and Boiler/Feedwater/Steam delivery system.
- Fabricates, welds, and installs new stainless steel components necessary for production. Also repairs equipment in the field so production can continue.
- Daily boiler operation, water testing, and operational procedures followed.
- Assists with the design and implementation of new equipment, as well as, re-designing applications that promote efficient and profitable production schedules.

Accomplishments

Installed electrical and pneumatic lines for 2 new sanitation systems. Repaired a label printer that was continuously causing issues and production downtime. Was able to troubleshoot and repair various production issues with very little on the job training. This was due to knowledge and experience from working in food production environments.

Skills Used

High level of mechanical aptitude allows for effective troubleshooting and repair of equipment. Ability to work with high and low voltage electricity. Understands PLC programs and the logic associated with the sequence of operations. Sanitarily welds stainless steel for quality food production. Experience plumbing welded, soldered, threaded, and glued fittings. Can take on various tasks that may or may not be associated with the daily breakdowns. Ability to adapt to and take on new issues and projects. Follows up on repairs and has foresight to improve processes. Demonstrates safety is of the most importance, not only for himself, but for coworkers and customers as well.

HVAC Service Technician/Installer/Seasonal Help

Cassidy Mechanical - Rochester, MN - 2015-09 - 2016-01

Responsibilities

Provide preventive maintenance, installation, and repairs on furnaces, humidifiers, air exchangers, and AC units.

Accomplishments

Provides customers with quality operational equipment and service

Skills Used

Troubleshooting electrical and mechanical issues

Installation of new equipment and technology in residential and commercial settings

Demonstrates a high level of customer service by being friendly and informative to the customers

Facilities Operations Maintenance Technician

Mayo Clinic - Rochester, MN - 2011-01 - 2015-09

- Provides maintenance & operations in regards to HVAC, Building Automation Systems, Plumbing, Electrical, and General Equipment
- Provides routine preventative maintenance service and repairs to hospital facility equipment.
- Experience in troubleshooting electrical and mechanical problems.
- Service & repair to refrigeration equipment
- Operation of Notifier & Symplex Fire Systems
- Troubleshoots and maintains surgical equipment
- Troubleshoots and maintains Audio/Visual Equipment
- Welder/Fabricator - TIG, Wire Feed, Stick
- Takes care of patient needs that are associated with the Facility Operations

Maintenance Technician/ Boiler Relief Operator

Kerry Ingredients - Rochester, MN - 2007-10 - 2010-12

- Provides routine preventative maintenance service and repairs to production department equipment.
- Boiler Vacation Relief Operator/On Call Operator & Mechanic/ Team Lead Fill In.
- Experience in troubleshooting electrical and mechanical problems. Works with electro-mechanical equipment and PLC programs.
- Provides building maintenance and operation in regards to HVAC, Plumbing, Electrical, Ammonia Cooling systems, Chillers, and Boiler Feedwater/Steam delivery system.
- Fabricates, welds, and installs new stainless steel components necessary for production.
- Daily calibration of automated equipment and ISO 9002 instrumentation.

Maintenance Technician

Dairy Farmers of America - Zumbrota, MN - 2005-08 - 2007-10

- Daily calibration of automated equipment and instrumentation.
- Provides routine preventative maintenance service and repairs to production department equipment.
- Experience in troubleshooting electrical and mechanical problems. Works with electro-mechanical equipment and PLC programs. Installs low-voltage cable and computer equipment necessary for production.
- Provides building maintenance and operation in regards to HVAC, Plumbing, Electrical, Ammonia Cooling systems, Chillers, and Boiler Feedwater/Steam delivery system.
- Fabricates, welds, and installs new stainless steel components necessary for production. Also repairs equipment in the field so production can continue.
- Daily boiler operation, water testing, and operational procedures followed.
- Assists with the design and implementation of new equipment, as well as, re-designing applications that promote efficient and profitable production schedules.

Project Coordinator

Reliance Teleservice Inc - Rochester, MN - 2004-02 - 2005-04

- Coordinated the installation of voice and data equipment to new and existing customers. Worked closely with customers, sales staff, technicians, and outside contractors to design and implement projects.
- Acted as a primary point of contact for the project. Partnered with communication companies to have phone and data provisions in place for mutual customers. Ordered necessary materials for new installations.
- Verified the quality of work by technicians during and after the project. Looked for additional opportunities with in the projects to benefit the customer.
- Managed and tracked the installation time spent on projects to meet budgetary expenses. Maintained records and logs during the projects with software programs and journals.

Sales Representative

Brock White Company - Rochester, MN - 2002-05 - 2003-12

- Demonstrated and sold new concrete and masonry products to customer base or prospects.
- Main focus of sales was insulated concrete forms and erosion/sediment control products.
- Assisted inside sales personnel in providing customer sales and service. •Assisted in annual inventory and budget projections

EDUCATION

Associates in Building Utility Mechanics

Rochester Community & Technical College
2007-05

Associates in Marketing

Fox Valley Technical College
2000-01

SKILLS

Microsoft Office, johnson controls BAS

AWARDS

Industrial Marketing Achievement Award

1998-03
Fox Valley Technical College

Certificate of Achievement for Basic Training

2003-02
Hilti Inc.

Certificate of Merit Torrington-Fafnir Bearing Company

1998-05
Bearing maintenance and engineering

CERTIFICATIONS/LICENSES

1st Class B Engineer Boiler License - State of Minnesota

2008-11 - 2018-11

2nd Class A Engineer Boiler License - State of Minnesota

2007-05 - 2017-05

HAZMAT Technician Responder OSHA 29 CFR 1910.120

2006-08 - 2010-08

Ammonia Refrigeration Operator and Incident Command Team

Compliance Safety Consultants

Universal EPA Certification

2005-05 - Present

ESCO Institute

ADDITIONAL INFORMATION

- Project Coordination** - Background in planning, implementation and coordination of projects. Meets milestones and deliverables. Chairmanship and reporting of progress meetings and technical meetings. Problem solving and conflict resolution skills.

- Mechanical**- Maintenance Technician for industrial manufacturing, food production, and new construction environments. Experienced with valves, actuators, pumps, seals, and motors. Assisted with operation of High Pressure Boilers, water testing, and maintenance to the boilers and Feedwater System. Currently holds a 2nd Class "A" Engineer License and a 1st Class "B" Engineer License.

- Technical**- Ability to troubleshoot electrical and mechanical devices. Works with electro-mechanical/PLC driven equipment. Understands wiring diagrams and ladder schematics. Calibrates ISO 9001 compliant devices. (RTDs, Transmitters, P&ID loops) Fabricates and welds mild steel and stainless steel. Experience with the use of TIG, MIG, ARC, Wire-Feed, Oxy/Acetylene, and Plasma equipment. Technical background in automated machinery and building maintenance. Computer literate.

- Marketing/Sales**- Ability to recognize the importance of how my responsibilities and actions impact the image, success, and overall goal of my employer, as well as, the how the end user, customer, or patient benefits from my diligence as a skilled worker.

- Communication**- Excellent oral and written communication skills. Well developed presentation and negotiation skills. Able to develop productive relationships with colleagues and staff at all levels.

Both college degrees were achieved while attending college on a full time schedule and working a full time schedule.