

# Joseph Hafner

Ronda, NC

[josephlift1813497\\_atm@indeedemail.com](mailto:josephlift1813497_atm@indeedemail.com)

+1 910 624 0583

Professional, dedicated, hardworking and versatile person with 3 years of Customer Service/Retail skills. Highly entrepreneurial and efficient at building and maintaining customer relationships. Seeking to leverage my interpersonal skills to bring a solid customer service perspective to a position at your company.

## Work Experience

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### **PCA Personal Care Assistant**

PruittHealth - Elkin, NC

May 2022 to December 2022

patients with tasks such as bathing, dressing, and eating. They also assist with taking patients' temperature, blood pressure, pulse, and respiration.

### **Line Assembler**

Lydall - Hamptonville, NC

January 2019 to May 2020

- Assembly line for automotive parts
- Inspected parts
- Expo orders
- Packed parts
- Labeled bins

### **Customer Service Manager/Stocker**

Walmart - Fayetteville, NC

2016 to 2019

- Started out as stocker responsible for ensuring assigned area was fully stocked.
- Served as a Personal Shopper responsible for selecting appropriate item when required delivering items to a designated location.
- Manager responsible for managing associates and assisting customers with returns and concerns.

### **Customer Service/Stocker**

Dollar Tree - Hope Mills, NC

2014 to 2016

- Performing customer service
- day/night stocking/recovery

## Education

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### **High school diploma or GED**

Fayetteville Technical Community College

## Skills

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- Customer services  
Loader/ unloader  
Stocker  
Management  
Assembly line  
Inspection
- Assembly
- Packaging
- Manufacturing
- Machining
- Computer literacy
- Sales
- Customer service
- Warehouse Experience
- Microsoft Outlook
- Microsoft Word
- Cleaning Experience
- Materials Handling
- Retail sales
- Freight Experience
- Order picking
- Shipping & receiving
- Senior care
- Load & unload
- Quality control