

Jordan Brown

Educated and Experienced!

Loveland, CO

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Current student (graduating in November) looking for a full time position where my skills and talents will be utilized. Very dedicated individual and put my heart and soul into my work!

Authorized to work in the US for any employer

WORK EXPERIENCE

Floor Associate

Walmart - Davenport, IA - 2017-03 - Present

- Help customers with questions regarding technology.
- Handle money and cash register in orderly fashion.
- Reset modulars.
- Help with other areas of the store as needed.
- Following direction from extensive management team to better our overall store and the customer's experience.
- Selling extended warranties and accidental damage replacement plans.

Technology Advisor

TCC Verizon Wireless Premium Retailer - Rock Island, IL - 2015-11 - 2017-02

- Maintained great detail oriented work to maintain set legal and proprietary parameters.
- Constant product knowledge of many different devices and home solutions services.
- Exceptional customer service experience.
- Experience using Excel and Word for documentation purposes.
- Selling mobile phone insurance and extended warranties.

EDUCATION

Bachelor's in Philosophy, Classics

Augustana College - Rock Island, IL

2014-08 - 2017-11

SKILLS

Microsoft Office, Customer Service Experience, POS Systems, Cash Handling, Billing, Business Solutions, Leasing/Contracts, Communications, Sales, Salesforce, Training & Development, Data Entry, Insurance

AWARDS

Dean's List, Augustana College

2015-11

Dean's List awarded November 2015, March 2016, May 2016, November 2016, March 2017, May 2017 (6x total)

Eta Sigma Phi Induction

2017-03

Induction into ΗΣΦ involves maintaining a 3.5 GPA while taking 5 trimesters of Ancient Greek and Latin.

Bogardus Trust Scholarship

2014-05

The Bogardus Trust Scholarship, presented by First State Bank of Lincoln in Clinton, IL, rewards \$16,000 as a low-interest scholarship loan, based on academic merit.

ADDITIONAL INFORMATION

- o Customer service experience in many different forms, including face to face, outbound calls, and text-based interactions.
- o Proficient in use of sales and inventory POS systems.
- o Logically minded: high levels of critical thinking and analyzation allows greater problem-solving.

REFERENCES AVAILABLE ON REQUEST! THANK YOU!