

Jonathan Alves

Worcester, MA 01608

jonathanalvesqkzwn_faw@indeedemail.com

+117742960283

Work Experience

Freezer Selector & Freezer Runner

National DCP

May 2021 to Present

Use RF gun to scan products accurately and build large pallets to get shipped in a fast-paced environment
Operate forklifts and other warehouse equipment.
Load and unload trailers in a safe and timely manner.

Shipping and Receiving, Will Call Desk

US Electrical Services inc

June 2015 to May 2021

Use RF gun to scan products accurately and build large pallets to get shipped in a fast-paced environment
Operate forklifts and other warehouse equipment.
Load and unload trailers in a safe and timely manner.
Maintain product inventory.
Operate company computer system to track customers orders and pick them.
Checkout customers picking up their products and troubleshoot any issues they have. help customer load their products in their vehicle or truck using forklifts

Delivery Driver

Amazon

June 2020 to September 2020

Cashier / Dairy Department Lead

Market basket

March 2012 to May 2016

Managed daily cash transactions and ensured accurate balancing of cash register,
Assisted customers in selecting dairy products, providing detailed information, recommendations, and helping them with their shopping experience.
Delivered top-notch customer service by consistently providing friendly and efficient assistance to customers.
Conducted weekly inventory audits, identifying and resolving discrepancies to ensure accurate stock levels and minimize loss.
Administered store inventory intake and skillfully organized products immediately following daily delivery.

Maintain product inventory.
Operate company computer system to track customers orders and pick them.

Checkout customers picking up their products and troubleshoot any issues they have. help customer load their products in their vehicle or truck using forklifts

Education

High School Diploma in Criminal Justice

Southeastern Regional Vocational Technical School at South Easton - South Easton, MA
September 2009 to June 2013

Skills

- Customer serviceForklift CertiedDatabase ManagementProblem solvingAdaptabilityTeamworkTime managementAttention to detailDate entryCritical thinkingStrong work ethicMicrosoft OfficeCustomer salesSoftwareHtmlCSSJavaScriptMySQLNode.jsBootstrap
- 10 key typing
- Office experience
- Microsoft Powerpoint
- Typing
- Customer service
- Cash handling
- HTML5
- Load & unload
- Bootstrap
- MySQL
- Accounting
- Analysis skills
- Forklift
- Sales
- Cash register
- JavaScript
- Microsoft Office

Certifications and Licenses

Forklift Certification

Present