

LaDavia Johnson

Customer Service Rep

3435 Bellaire St - Denver, CO 80207
ms.styxx@gmail.com - 720-495-9254

My objective is to land a job that allows me to use my experience and skills.

WORK EXPERIENCE

Tech Support Rep

ADT - Aurora, CO - February 2009 to November 2011

I answered incoming calls from Techs that were installing Adt Security Alarms. Assisted with troubleshooting, billing, setting up/testing customers security alarms and scheduling appointments.

Customer Service Rep

DISH NETWORK - Thornton, CO - April 2008 to January 2009

I answered incoming calls from customers that had Dish Network services or who wanted to set up services. Including setting up new acct, adding services, process payments, and helping to keep customers from canceling their service.

Tech Support Rep

PRC - Englewood, CO - October 2006 to September 2007

I answered incoming calls from customers regarding Verizon Wireless Products. Included billing, troubleshooting all products, and activation of services.

EDUCATION

Diploma

George Washington - Denver, CO
January 2000 to January 2004

SKILLS

Great Typing skills, Navigation skills, Problem Solving Skills. and Multi Tasking