

# JOHN MALTER

11407 W Radcliffe Dr  
316.648.9659  
Littleton CO 80127  
[jsmalter@yahoo.com](mailto:jsmalter@yahoo.com)

---

## PROFESSIONAL PROFILE

Quality-focused individual with in-depth knowledge of inspection process. Passionate in problem-solving, issue assessment and prevention, and skill set development of self and others. Successful in diverse work environments with all levels of leadership, staff, customers and vendors using collaborative abilities and communication skills. Proven ability to increase efficiencies and productivity for optimum results. Working knowledge of MS Word, Excel and PowerPoint.

- Quality Management
- Leadership
- Product Manufacturing
- Problem-solving
- Inspection
- Customer/Vendor Management

## PROFESSIONAL EXPERIENCE

### Preferred Medical Products, Centennial CO

---

2018

- Production Manager 2018- 9 mos
  - Manage daily production schedule for 7 departments at a medical device component manufacturing facility.
  - Developed and trained employees using process and continuous improvement principles.
  - Implemented a skills matrix for departments that had several roles and responsibilities.
  - Interviewed and hired employees to fill open manufacturing positions.
  - Performed daily coaching to improve employee's skill sets. This included initiating training and delegation to meet company objectives and improve employee engagement.
  - Directly managed up to 36 hourly employees to include disciplinary actions, and re-allocation of resources.

### Primus Aerospace, Lakewood CO

---

2015 - 2017

- Hired as "improvement firefighter" to quickly identify and improve areas within Manufacturing and Quality. Facilitated the reduction of 250 to 20 backlogged product orders through implementation of quality-focused standards and procedures. Assigned to various positions/titles as need identified by management.
- Senior Quality Inspector 2015 - 6 mos
- Identified/Implemented inspection and quality procedures reducing process time while increasing product quality levels.
- Director, Continuous Improvement & Lean Manufacturing 2015 - 3 mos
  - Reduced \$1.6M in Scrap to \$270,000 through waste identification and eliminating unnecessary Re-work.

- Developed and taught quality training to staff ensuring new procedures were understood and applied.
- Developed work instructions for a \$10M annual Assembly program.
- 
- Director of Operations 2015 - 2016
- Managed daily operations for 24x7 manufacturing shop with 70 operators running 21 mills and 8 lathes. Facilitated product scheduling through all phases of Operations to the turnover to Quality Department.
  - Interviewed, hired and terminated staff as required. Completed performance appraisals and daily coaching to develop staff skill sets, increase engagement, and recognize achievements.
  - Collaborated frequently with customers regarding scheduling requirements to ensure commitments were met.
  - Conducted daily production meetings to identify and develop plans to reduce Scrap and Re-work.
- 
- Director of Quality 2016 - 2017
- Managed staff of 24 in daily completion of quality-focused work. Managed receipt of raw material, sizing and distribution to production line. Areas of focus included: Product Finishing (Reburr), Assembly, Hydra Inspection, and all aspects of Quality Management. Focus in all areas was Continuous Improvement: Identifying, implementing and maintaining improved measures to reduce waste (product and man hours), increase productivity, and develop a qualified team for immediate needs and future growth.
  - Developed, implemented and conducted training for Peer-to-Peer Audits to improve overall performance and improved product quality. Audits conducted across departments to increase communications and "team ownership" of end products.
  - Developed work procedures (instructions) for Setup, Assembly and Finish teams ensuring consistency in knowledge, application and completion of duties. Cross-trained in various tasks to ensure knowledge retained.
  - Served as direct liaison to UTC Aerospace Systems making routine visits to company, building relationships, and collaborating to best meet complex client requirements.
- 
- Salco Inc, Arvada CO 2014 - 2015
- Quality Manager/Consultant - Hired to replace retiring QM with focus on establishing Quality processes to reach AS9100 status.

- JOHN MALTER

---

Page 2

- Exacta Aerospace, Wichita KS (subsidiary of PCC-Precision Casts Parts Corporation)  
2007 - 2014
- Quality Manager 2009 - 2014
- Led 14 inspectors providing support in Core Assembly, General Assembly, Receiving and Outside Processing, and Quality Lab. Team served as first point of "customer-focused" inspection ensuring only quality product was delivered. Served as primary liaison to customers providing daily support, answering questions and developing positive working relationships. Customers included: Cessna Aircraft Company, Bell Helicopter, Boeing Commercial and Defense, Hawker Beechcraft, Gulfstream, Bombardier, and Spirit Aerosystems.

- Served on 5S Team focused on implementing Lean Manufacturing practices shop-wide.
- Improved quality procedures through use of Continuous Improvement techniques focused on: Reduction of variation throughout shop; Elimination of non-value added activities; Increasing Customer Satisfaction through scrap reduction and process delays; and improvement in On-time Delivery based on customer statistics.
- Improved level of staffing through improved hiring processes, development of job descriptions, and implementing recognition/promotion programs. Increased employee engagement through mentoring, training, and development of QEN (Quality Escape Notification) form process.
- Commitment to productivity and talent management through successful cross-training of three positions per each team member ensuring stability of work during periods of unexpected absences and heavy workload.
- Final accountability for decision on manufactured parts. Implemented Fit Form & Function program to resolve issues between in-house departments.
- Developed customer relationships through onsite visits, frequent communications, and partnering on quality issues and resolution. Used collaborative methods to ensure win-win scenarios acquiring customer confidence and trust.
- Ensured quality materials received through improved documentation of vendor issues; quality acceptance procedures; and serving as sub-tier liaison challenging quality and procedures used while collaborating to close gaps.

- 
- First Part Inspector 2007 - 2009
- Performed bench inspections of entire production shop's first parts ensuring quality product to customer.
  - Demonstrated proficiency in blueprint, GD&T and use of all inspection equipment (e.g., micrometers, bore gauges, height gauges, and optical comparator). Inspections covered the areas of Lathes; Conventionals; and
    - 3-, 4- and 5-Axis Machine Centers.
  - Ensured quality product through creation of rejection tags for unacceptable parts; created non-conformance notifications for rejected and/or scrap product.

---

- Product Manufacturing Corporation (PMC), Wichita KS 2004  
- 2007

- Quality Manager 2006 - 2007
- Managed 18 team members in six Quality sub-departments: Assembly Inspection; Material Review Board;
- Final Inspection-Receiving; Final Inspection-Shipping; Machined Part Inspections; and First Article Inspection
- Report Group.
  - Increased staffing competencies through development of training techniques encompassing real-life scenarios, practice tests and hands-on processes.
  - Served as member of Quality Council and Corrective Action Board. Implemented corrective actions once identified, and developed proactive actions to circumvent issues.
  - Achieved 20% reduction of scrap material costs through improved analysis techniques, developed checklists and implementing problem-solving techniques in Material Review Board process.
  - Participated in AS9100 Internal Audit capturing feedback and action items for Inspection arena. Developed training materials and processes for AS9102 First Article Inspection Report. Executed internal procedure audits in preparation for regular audits.

- 
- Lead Inspector 2005 - 2006
- Improved performance of Inspection team through oversight of on-boarding and training of new hires. Provided feedback regarding performance for continuous improvement in procedures and output.
- 
-

- JOHN MALTER  
Page 3

---

- 
- Inspector 2004 - 2005
- Performed bench inspections of entire production shop's first parts ensuring quality product to customer.
- 
- Self-employed Construction/Woodworking Contractor, Wichita KS  
2004 - 2004
- 
- Federal Express (FedEx), Plano TX 1999  
- 2004
- Swing Driver for 36 delivery routes. Improved new hire assimilation through in-depth driver training for open routes.
- 
- United Parcel Services (UPS), Plano TX 1997 - 1999
- Twilight Sort Training Supervisor with focus on new hire training in loader/unload procedures.
- 
- United States Military (US Marines) - Honorable Discharge
  - 
  - SPECIALIZED TRAINING/SKILL SET
    - Root Cause Corrective Action (RCCA)
  - AS9100 Internal Audit (Rev C/ISO 9001:2008)
    - Coordinate Measuring Machine (CMM)
  - Romer Arm (portable model-based measurement)
  - Faro Arm (portable model-based measurement)
    - LK CMM Operations
  - 
  - PROFESSIONAL ACHIEVEMENTS/RECOGNITIONS
- Military: Combat Action (CA) Ribbon; Navy Commendation Medal; Good Conduct Medal