

John Delaney

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Summary

I have been in the retail business for six years. I deal with customers on a day-to-day basis. Almost all of my jobs have required up selling. I am personable with all customers.

Experience

Sales Consultant

December 2010 to Current

Office Max- Mankato/Rochester, MN

I provide good customer service for the customers that come into the store. I sell and set up technical support for the computers and/or printers that come into the store that need to be fixed. I have to make sure all of the product is remained stocked on the shelves.

Cleaner

July 2010 to December 2010

Cub Foods- Mankato, MN

I cleaned the floors if there were ever a spill. I also had to bring the carts in from the parking lot.

Customer Service

June 2009 to May 2010

Valley Dairy- Grand Forks, ND

I worked as the cashier of Valley Dairy. I had to make sure all items in the store was stocked and organized.

Sales

January 2008 to June 2009

Sears- Rochester, MN

I had to make sure I figured out a solution to satisfy the customers needs. I sold protection plans on the products we carried. I also had to try and get customers to sign up for the Sears Credit Card.

Education

Associates

Rochester Community and Technical College- Rochester, MN

Accounting

University of North Dakota- Grand Forks, ND

Law Enforcement

Minnesota State University- Mankato- Mankato, MN

References

Tadd Powers- 507-269-4716

Todd Stupeck- 507-380-2600

William Scheff- 507-779-4210