

John Rosnau

I have over thirty five years of customer service and retail experience to assist companies grow and prosper.

Rochester, MN

themnmaven@gmail.com - 507 - 513 - 3547

Authorized to work in the US for any employer

WORK EXPERIENCE

Chauffeur/Driver - Corporate Sales

Star Transportation LLC - Rochester, MN - June 2015 to Present

Responsibilities

Drive for the number one rated car service in the state of Minnesota. Giving clients the best customer service possible.

Corporate sales to help grow and retain current clients.

Sales Associate - Jewelry Lead

Pawn America - Duluth, MN - September 2012 to October 2014

Responsibilities

Sales of previously enjoyed jewelry, tool, electronics and game systems.

Accomplishments

Helped to increase sales volume in the department.

Skills Used

Over thirty five years of sales and customer service.

Sales Associate

Larson Chevrolet - Superior, WI - February 2011 to September 2012

Responsibilities

Sales of new and used cars and trucks.

Skills Used

Sales and customer service experience.

Sale Supervisor

LFS Consultants - Pittsburgh, PA - June 2005 to February 2011

Responsibilities

Supervised customized sales for the jewelry industry across the United States.

Accomplishments

Had several million dollar sales conducted over a 90 day time frame.

Skills Used

Sales and customer service experience.

Sales Associate

Security Jewelers - Duluth, MN - June 1987 to June 2005

Responsibilities

Managed Corporate Award Department along with sales of fine jewelry and gifts.

Skills Used

Extensive sales and customer service background.

EDUCATION**Pre mortuary science**

Mankato State University Attended part time - Mankato, MN
1975 to 1977

General

Mankato Public Schools - Mankato, MN

CERTIFICATIONS**Gems and Jewelry**

Hold certificates from the Gemological Institute of America in - Diamonds, Pearls, Jewelry Display and Precious Metals

Certificate from the American Gem Society as a Registered Jeweler