

John Snyder

Minneapolis, MN

- Email me on Indeed: <http://www.indeed.com/r/John-Snyder/9e3598e132c92237>

Versatile dispatcher with seven years of transportation experience

Work Experience

Dispatcher

Cross Country Courier - Eagan, MN

October 2015 to Present

Plan and coordinate the loading of all delivery routes for terminal.

- Research and assign individual stops based on customer expectations, time commitments, coverage options and driver availability.
- Develop actionable plan for daily route operations for pick ups and deliveries.
- Analyze route efficiency according to weekly KPI standards.
- Facilitate communications, expectations, planning, and general coordination between night and day crews.

Coordinate and dispatch LTL linehaul loads between terminals in accordance with company policy and DOT regulations

- Allocate drivers for route coverage
- Accurately process, sort, and file all incoming bills and delivery receipts
- Facilitate communication between management, customs, dock personnel, interline companies, contractors, and terminals
- Execute a variety of processes and programs for accurate reporting, documentation, and reference

Forklift Operator

Cross Country Courier - Eagan, MN

March 2014 to October 2015

- Loaded LTL linehaul trailers for distribution to other terminals
- Unloaded and staged freight
- Accurately sorted, verified, and loaded customer orders for delivery

Forklift Operator

Towne Air Freight - Eagan, MN

November 2012 to March 2014

- Loaded and unloaded customer and linehaul freight
- Prepared manifest documentation
- Verified weights and measurements for incoming and outgoing freight
- Packaged loose freight
- Accurately verified, filed, and scanned delivery receipts and support documents
- Observed and maintained all TSA and OSHA safety and handling requirements
- Trained new personnel

Dock Hand

King's Cove Marina

August 2010 to December 2011

- Operated heavy machinery: forklift, skid steer, tractor, hydraulic lift, scissor lift, push boat, crane boat
- Scaffold and shrink wrapped dry docked boats
- Pressure washed and cleaned dry docked boats
- Utilized variety of hand and power tools
- Maintained grounds
- Demolished and cleaned office interior for renovation

Education

High School Diploma

Burnsville High School

June 2007

Skills

- Microsoft Office (4 years)
- Microsoft Excel (4 years)
- Customs (2 years)
- Logistics
- Trucking
- Dispatch
- Customer Service
- Dispatching

Additional Information

SKILLS

- Personnel coordination and supervision
- Customer service
- Accurate documentation and filing
- Knowledge of Office, Excel, Outlook and other common programs
- Adherence to strict timetables and the ability to find creative solutions under pressure
- Flexibility and dependability toward rapidly changing processes