

JOE QUINTANA

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OPERATIONS MANAGER/PLANT MANAGER/PRODUCTION MANAGER

Leadership ~ Operations Management ~ Turn Around Management ~ P&L

ISO 9001-2015 ~ OSHA ~ HACCP ~ SOP~ DOT ~ Kaizen

Lean Manufacturing ~ Workforce Development/Planning & Scheduling

Inventory Management ~ Procurement ~ Equipment and Facilities Maintenance

Safety and Hazards Audits ~ Superior Problem Solving

Strong Communication Skills

- Results-driven, leader with extensive experience in operations, logistics, plant, project management and regulatory compliance in highly dynamic environments. Demonstrated success in strategic planning, creative problem solving and implementing solutions to challenging, complex projects. Proven ability to establish strategies for major initiatives with accountability for their implementation.
- Interact with diverse groups, building consensus and improving working relationships across functional lines. Recognized for leadership skills in operations and process management, interacting with management as well as the labor force.
- Bilingual: Spanish - BA, Environmental Biology University Colorado, Boulder, CO

PROFESSIONAL HISTORY

Plant Manager Stericycle, Dacono Colorado

Operations Manager Ritchey Manufacturing, Brighton Colorado **Accomplishments**

- Integrated business systems including software and equipment upgrades for sales and production creating a team environment to reduce lead time and simplify order process for customers
- Developed and implemented new process for manufacturing that were repeatable and sustainable using a temporary labor force
- Developed and implemented an on-line/customer service order process that directly transferred design to production streamlining entire process, reducing errors, improving service and reduced lead time from 4 weeks to less than 10 days
- Implemented a KPI driven production environment while maintaining core culture of allowing flexible work schedules for team members
- Develop and nurture a culture based on team and customer first values
- Successfully mitigated difficult and conflicting goals of ownership group
- Train and develop a succession team

Production Manager Limtronik USA, Aurora Colorado

Develop and implement systems, process and culture in a UL508A electro-mechanical assembly organization.

Responsibility

- Participate as member of the executive staff in operations, business development and strategic planning of organization
- Manage all production activities and staff in manner that assures in budget, on time quality products for our customers
- Design, quote and build electrical control cabinets per UL508A standards

Accomplishments

- Developed and implemented process and production steps for 30 new products from schematic to FAI and finished goods
- Created a career path for assembly associates. The path is a system of training and skills assessment accompanied with a tiered level of recognition
- Authored numerous procedures for a successful ISO 9001-2008 registration
- Increased productivity from 29 % to a high of 97% sustaining an average of 90%
- Reduced lost time accidents from 6 to zero-OSHA audit of plant with zero deficiencies

Operations Manager R&S Steel, Denver Colorado

Manage and develop a new culture of commitment to safety, quality, and customer service in the highly competitive structural steel distribution business. Team consists of 17 direct reports and 41 crew members working on two shifts.

Accomplishments

- Recruit and develop key staff members and implement a succession plan
- Reduce lost time accidents from 5 to 0
- Improve on time performance of deliveries by 30%
- Improve order fulfillment accuracy from 80 % to 99.7%
- Plan, negotiate and implement capital improvement projects of 500K
- Sustain and improve operations through times of extreme personnel change and equipment failure
- Establish monthly communication of goals for safety, productivity and quality via group meetings with staff from both shifts and drivers
- Breakdown barriers of first shift versus second shift versus drivers and develop a team environment
- Develop an accident free and CSA 2010 compliant fleet of drivers and vehicles

Plant Manager 5 Gallon/Small Pack Deep Rock Water Company, Denver, CO

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Direct all daily operations of bottled water facility. GMP/Quality Control, adherence to established HACCP procedure and development of new SOP as needed to maintain FDA, National Sanitation Foundation and SQF certification. Lead the recruitment, selection, training, performance development, and evaluation of Associates up to the level of Supervisor. Conduct regular meetings and communicate the Corporate Goals, Mission, Accident Prevention, Quality Policy and Ethics to staff.

Accomplishments

- Eliminated the need for an outside warehouse facility and second shift by strategically scheduling production and relocating pallet rack and equipment in to an existing facility.
- Manage team and take decisive and necessary actions to sustain and increase profits in a rapidly declining market.
- Increased daily production efficiencies from 40% to 80% by engaging, challenging and monitoring Associate performance by establishing KPI and goals for the department without compromising quality
- Improved National Sanitation Audit quality score from 72% to 99%
- Downsized and merged departments as volume decreased in order to sustain profitability
- Cross trained entire staff and implemented a rotation program, broke down gender barriers segregating females and limiting their roles, put the best people to do jobs
- Introduced new quality standards, procedures, training and empowered Associates to stop the line

Customer Service and Logistics Manager, Rocky Mountain Aggregates, Lafarge North America, Denver, Colorado

Develop personnel, operations, systems, procedures, process and contract hauling in the delivery of aggregate construction materials.

Accomplishments

- Developed and implemented method for establishing sustainable haul rates for delivery of product incorporating base rates and fuel surcharges averting work stoppage and assuring availability of contract carriers

Senior Leader/Plant Manager, Special Products Company, Golden, CO

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Managed 100 plus employees in order fulfillment of over 4000 sku's of imported light machinery products in an ISO 9001 registered facility: Member of Senior Leadership Team; collaborated with Sales, Engineering, QA/QC, Procurement, Customer Service, and Finance to assure consistent receipt of quality products for Special Products and timely delivery of products to customers. Developed annual capital expenditure requests to Board of Directors, developed and defined annual/monthly budgets for departments. Controlled monthly expenditures, and implemented corrective action including vendor review, process review and adjustment of employee work schedules, etc.: Recruitment, selection, training, performance development, and evaluation of Associates up to the level of Assistant Manager; Directed all facilities and equipment maintenance. Conduct regular meetings and communication of the Corporate Goals, Mission, Accident Prevention, Quality Policy and Ethics to staff.

Accomplishments

- Success of 2005 and 2006 projects earned an increase in capital expenditure allowance from 200K to 1.5 million dollars for 2007
- Re-engineered assembly line and introduced lean manufacturing practices resulting in a 200% increase in productivity and eliminated lifting accidents resulting from old methods
- Led an initiative for an automated Bill of Lading procedure greatly reducing processing time of outbound shipments and improving inventory control
- Took ownership of a narrow aisle rack project gaining over 900 pallet positions with out adding onto building and delivered project on time and for 80K less then originally budgeted
- Developed and authored numerous procedures, assembly guides, work instructions and training systems required for a successful ISO 9001 registration in July 2006.
- Reduced accident frequency rate from 12 to 1 in two years by driving a Safety First Culture by modification of process, equipment and reduced lost time accidents by one third.
- Managed the company through two record years of sales and growth and change delivering record profit. Special Products honored as 2006 TSC Vendor of the Year

Plant Manager, Sierra Springs, DS Waters, Denver, CO

Direct the daily operations of bottled water facility. Directly responsible for DOT compliance and maintenance of 50 fleet vehicles – including trucks, tankers and dry vans, maintenance of all manufacturing equipment and facilities. I was in charge of all production scheduling and order fulfillment. Procurement and negotiation for all materials used for manufacturing, fleet and capital

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projects. Manage the P&L, strategic planning, development of and annual submittal of Capital Expenditure projects.

GMP/Quality Control, adherence to established HACCP procedure and development of new SOP as needed to maintain FDA, National Sanitation Foundation and SQF certification.

Lead the recruitment, selection, training, performance development, and evaluation of Associates up to the level of Supervisor. Conduct regular meetings and communicate the Corporate Goals, Mission, Accident Prevention, Quality Policy and Ethics to staff.

Accomplishments

- Profitably managed company through years of growth and change.
- Consistently lowered cost per unit and delivered product within corporate goals for quality.
- Received three Top Twenty Awards for excellence from the National Sanitation Foundation.
- Numerous CIP, mechanization and modernization projects increasing efficiency, safety and improving work conditions.

Production Manager/Assistant Plant Manager, Fiesta Foods, Denver, CO

Manage the staffing, daily production, quality control and warehouse operations for a tortilla chip manufacturer operating three shifts and total staff of 70.

Other

Peace Corps Volunteer, US Wilderness Ranger, Alumni Outward Bound School