

Jermaine Russell
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Profile- A professional who prides himself in exceeding expectations, providing quality customer service and fostering a positive team ethic with coworkers. I strive to gain knowledge essential to executing my duties and become key in meeting company's goals.

Skills

Leadership skills
Excellent interpersonal skills
Organized
Reliable

Professional Experience

Retail Management/ trainer

- Promoted to assistant store manager, three months on the job.
- Responsible for opening and closing store as well as stocking and cashiering.
- I worked and trained crew in food prep.
- Deciphered work orders, locating merchandise in storage locations, picking and packing them for shipping to awaiting customers.

Customer service/ warehouse lead

- Provided customer service and to community members over the phone, delivered expert technical support as well as account management.
- Acted as safety captain/material handler to assure the safety of employee's, and customers.
- Daily tasks included checking employee's follow through with safety codes.
- Inspected warehouse processing areas, and retail store. Both exterior and interior.
- Sorted and organized donated materials.
- Experience operating equipment: hand pallet jack, , electric pallet jack, hand scanner, and motorized broom

Dollar General

12/15/2020-03/21/2023

Arvada,Co 80003

Amazon Fulfillment Center

10/31/18-11/25/19

Thornton, Co 80023

Publication Printers

8/21/17-04/19/18

Denver,Co 80239

24-7 Intouch

09/11/2013-01/24/2017

Aurora,Co 80014

Goodwill Outlet World

09/27/2012-12/17/2012

Denver, Co 80207