

Jeffery Bonner

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Summary

Have an extensive background in the assembly and installation of electronic components and machine parts on job sites and production lines. Skilled in troubleshooting and promptly taking corrective action; Reading and interpreting blueprints/bills of materials while adhering to safety policies, procedures, and codes. Very knowledgeable in IPC, FDA, and ISO standards, also clean room experience. Comprehensive experience in job scheduling, work flow management, conflict resolution, team building, motivation and training. Have a desire to learn new skills. Strong attention to detail and ability to perform multiple tasks, while operating in a fast paced production environment. Understand Lookout/Tag out safety.

Good communication, soldering and DE solder 20+years through-hole, surface mount; fine and extra fine pitch; familiarity with BGA and ROHS lead-less package soldering processes using lead-free solder ability to do PCBA reworks and microscope kludge-modification. Proven ability to prioritize and complete multiple tasks. Prevention maintenance activities, inventory control, work in team or unsupervised. Extensive expertise in building, testing and repairing electronic and mechanical components. Operate forklift and pallet jack.

Experience

Test/Service Technician

Logos Imaging

Dec 2014 - Present (5 years 9 months +)

Service Logos Imaging product owned by Logos Imaging customers. Assists customers in maintaining and operating Logos product. Conduct diagnostics, repair, retrofit and upgrades on Logos products. Troubleshoot customer problems over the phone and/or remote session. Coordinates Return Material Authorizations, product replacements and loaner shipments. Generates service reports and customer correspondence. Updates and maintains service database. Demonstrates knowledge and understanding of Good Manufacturing Practices(GMP),(SOP) and all applicable standards. Maintains a clean, safe, and orderly work area. Travels to Customer or other designated site to perform duties. I also did production in-process testing and repair on PCB's, using multi meter, O-scope, and in house test equipment. Have skills in soldering SMT and through-hole parts.

RMA Coordinator/Technician

Cuattro

Jun 2013 - Dec 2014 (1 year 7 months)

Service and build digital imaging product owned or leased to customers. Assists customers in maintaining and operating product. Conduct diagnostics, repair, retrofit and upgrades on products. Troubleshoot customer problems. Coordinates Return Material Authorizations, product replacements and loaner shipments. Generates service reports and customer correspondence. Updates and maintains service database. Demonstrates knowledge and understanding of Good Manufacturing Practices and all applicable standards. Maintains a clean, safe, and orderly work area.

Technical Support/Service Technician

Solta Medical

Mar 2013 - Jun 2014 (1 year 4 months)

Service product owned or leased to customers. Assists customers in maintaining and operating product. Conduct diagnostics, repair, retrofit and upgrades on products. Troubleshoot customer problems over the phone. Coordinates Return Material Authorizations, product replacements and loaner shipments. Generates service reports and customer correspondence. Updates and maintains service database. Demonstrates knowledge and understanding of Good Manufacturing Practices and all applicable standards. Maintains a clean, safe, and orderly work area. Travels to Customer or other designated site to perform duties.

Technical Support/Service Technician

Sound Surgical Technologies

Feb 2012 - Jun 2013 (1 year 5 months)

Service SST product owned or leased to Sound Surgical customers. Assists customers in maintaining and operating SST product. Conduct diagnostics, repair, retrofit and upgrades on SST products. Troubleshoots customer problems over the phone. Coordinates Return Material Authorizations, product replacements and loaner shipments. Generates service reports and customer correspondence. Updates and maintains service database. Demonstrates knowledge and understanding of Good Manufacturing Practices(GMP),(SOP) and all applicable standards. Maintains a clean, safe, and orderly work area. Travels to Customer or other designated site to perform duties.



Line Lead/Tech

Vergent Products

Jan 2011 - Nov 2011 (11 months)

Performed data entry to provide effective communication of quality issues and corrective actions. Maintained workstation in an organized, clean manner to ensure safety and good manufacturing practices, Interact with production team members, quality assurance technicians and engineers to maximize output and efficiency. Conduct quality inspections on processes and finished products using microscope and manual inspection tools. Record and chart production output and downtime. Solve problems independently and in team settings. Examine parts for defects and replace defective components. Responsible for making sure daily numbers were met for on time shipping.

Electronics Technician, Service Department

In-Situ Inc.

Jan 2010 - Nov 2010 (11 months)

Troubleshoot and repair electro-mechanical systems, PC boards, cables, and test equipment. Perform instrumentation calibration for various products. Track time and parts for correct billing. Manufacturing support including feedback to engineering and production overflow. Manage time and priorities to meet customer demand. Maintain on time delivery of RMA's including credits associated with the 7 day turn around policy. Ensure that all products meet our customer requirements of quality, delivery, and cost.



Unit Level Communications Maintainer 31 Victor

US Army

Mar 1989 - Apr 1990 (1 year 2 months)

Responsible for preventive and corrective maintenance on all military communication equipment and components as well as field repair. Maintained necessary records inventoried, ordered parts and equipment. Repaired, installed, and troubleshoot equipment. Honor Graduate for reliable and meticulous techniques, graduated #2 in my class. Responsible for the accurate inventory, shipping and receiving of all communications equipment, performed routine to complex calibration of equipment. Trained and supervised all solders ranked under me in communication section.

Education



Colorado State University

Electrical and Electronics Engineering

1995 - 1997



Front Range Community College

Associate of Applied Science (A.A.Sc.), Electromechanical Technology/Electromechanical Engineering Technology

2012 - 2016



Chattanooga High School

1984 - 1988



CSU Pueblo

Engineering (B.E.)

1992 - 1993



Front Range Community College

Electro-Mechanical/Energy AAS, Clean Energy Technology

2012 - 2016

The focus of this program is to prepare individuals for work in the growing clean energy industry as well as careers in manufacturing and conventional energy. The program includes a one-year certificate that forms the basis for a two-year Associate of Applied Science Degree. The first year will focus on providing a sound foundation in the basic skills that apply to the broad range of industries in the region. Skills include Clean Energy and Manufacturing Fundamentals, Safety, Engineering Materials, AC/DC Fundamentals, Metrology, and Teamwork and Communications. Year two will provide students with the option of selecting one of two pathways: Electrical/Mechanical or Power Technology.

Honors & Awards



Honor Graduate - United States Army

Reliable and meticulous techniques

Skills

Medical Devices • Capital Equipment • Troubleshooting • Electronics • Biomedical Engineering • Medical Imaging • ISO 13485 • FDA • Surgeons • Operating Room