

Jason B. Pratt
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EXPERIENCE:

2016-Current

Incoming Parts Inspector for Lockheed Martin

Conducts incoming quality assurance inspections of a variety of mechanical parts including commercial of the rack products, as well as parts built to proprietary specifications. Verifies proper revision levels of incoming parts in support of various programs including the next generation of GPS satellites, the Orion manned space capsule, and assorted military programs.

2012-2016

Field Quality Service Engineer for Nautilus Hyosung America

First employee in Colorado for the service division for Nautilus Hyosung America. Responsible for coordinating installation and quality assurance activities for new cash terminals, as well as repair and maintenance on a rotating, and on-call basis for the entire state of Colorado. Deployed to other regions in the US as needed to assist with installations, and upgrades.

2008-2011

Customer Service Associate for Diebold North America, Inc.

Troubleshoot and repaired a wide array of ATMs from different manufacturers such as Diebold, NCR, and Triton; as well as performed preventive maintenance and inspections across the Denver metro area. Assisted customers identify future needs, keeping them up-to-date on open work tickets. Processed and shipped excess parts back to Diebold's central depository, ensuring availability for other technicians throughout the United States.

2000-2007

Satellite/Wideband Communications Technician with the United States Air Force

Deployed and repaired a variety of tactical and fixed SATCOM and line-of-sight radio systems. Installed various communication infrastructure networks, including; CAT V, coaxial cable and single mode fiber optic cable. Troubleshoot/repaired up converters, down converters, digital data modems, high voltage power supplies, transmitters, and multiplexing equipment.

EDUCATION:

Misc. Various ATM hardware and software courses

- 2006 Professional Military Leadership Course- Awarded Distinguished Graduate
- 2005 Air Force Terminal Training: Secure Mobile Anti-Jam Reliable Tactical Terminal

- 2002 Air Force Training Certification Course
- 2000 Air Force Satellite\Wideband Communications Principles
- 2000 Air Force Basic Electronic Principles Course

References are available upon request.