

Jamie Dickerson

Production Operator Warehouse

Firestone, CO

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To be an integral part of a team that strives for excellence through teamwork, communication, and Cooperation with others.

Work Experience

Production Lead Operator

CanSource - Longmont, CO

December 2022 to Present

Operate two Production Lines leading a team of four operators.

Installed two new production lines.

Create and execute a maintenance program.

Create and execute maintenance documentation.

Create and execute spare parts inventory program and documentation.

Author Production SOPs, create and maintain a training program, and documentation procedure.

Shipping and Receiving: Prepare orders for shipping, receive incoming orders, organize shipments in warehouse.

Utilize forklift, electric jack, and pallet jack.

Production Operator/Material Handler

Aerotech Huvepharma - Longmont, CO

April 2022 to December 2022

Execute operations in both process batching and packaging.

Execute as both performer and verifier on executable batch records.

Execute batch records without error and in FDA compliance.

Operate packaging equipment, materials handling equipment, and monitor downstream equipment for effective operation.

Clean unit in accordance with SOPs. Ensure the packaging area is monitored between batches to prevent contamination of product.

Clean, assemble/disassemble, sterilize and operate primary process equipment.

Complete required processing documentation including standard operation procedures (SOPs), batch records, product change over, etc.

Execute all safety (HSE) requirements. Responsible for adherence to OSHA and GMP.

Perform quality inspections during and between each production batch, such as scale checks, verification of lot number,

expiry information, and proper net weights of product.

Sample raw materials and finished products for lab testing to ensure consistency and potency.

Upload bulk shipments in accordance with company SOPs.

Wrap completed pallets and organize in warehouse by lot number.

Forklift certified.

Utilize Pallet Jack.

Lock out Tag out certified.

Set up and breakdown production room as per SOPs and product requirements.

Assistant Manager/Pharmacy Technician

Walgreens Boots Alliance - Firestone, CO

August 2016 to April 2022

Assist the Store Manager with retail store operations which includes supervising store Associates.

Train store Associates in all retail operation duties.

Perform all Pharmacy Technician Duties.

Receive all deliveries both warehouse and vendor.

Properly store, maintain, and coordinate pick up of all Hazardous waste.

Order merchandise both Pharmacy and Retail.

Receive weekly shipments both warehouse and vendor.

Stock, organize, and maintain store warehouse.

District Loss Prevention Training Specialist

TjMaxx / TJX Corporation - Dover, DE

December 2004 to August 2016

Responsible for the training of all District Loss Prevention Associates.

Assist with Training of Loss Prevention Investigators, ORC Investigators, and District Loss Prevention Managers.

Conduct and Manage effective module training program of all Loss Prevention New Hires.

Provide on-going training / support to existing LP Associates by assessing their strengths and weaknesses.

Enhance LP Associate's productivity through quality of training.

Manage scheduling and performance of all LP Associates.

Initiate, Conduct, and bring to closure Internal Dishonesty throughout the district, by investigating and interviewing Dishonest Associates.

Manage all Detective Initiated Internal Investigations and Dishonest Associate Interviews.

Utilize the Wicklander/Zulawski Interview technique.

Partner with District Loss Prevention Manager to continuously improve district productivity and performance.

Partner with District Operations Manager and Store Managers to effectively control Operational errors and deficiencies.

Install, maintain, and position all electronic surveillance equipment throughout the district.

Install covert electronic surveillance equipment.

Systems: KRONOS, ASPECT, University, APIS, Ejournal, and Reports

District Organized External Theft Investigator

TjMaxx / TJX Corporation - Pleasantville, NJ

December 2007 to February 2009

Create and maintain an impactful ORC Program at District level.

Investigate and prosecute organized external crime groups and/or individuals at District level.

Top Performer in the Region Fiscal Year 2008

Security Supervisor

Seaview Marriott Resort and Spa and Fairway Villas - Township of Galloway, NJ
January 2000 to December 2004

Function in place of the Director of Security in His / Her absence.

Collaborate with the Director of Security on ways to continuously improve departmental productivity and performance.

Work with managers, supervisors, and associates to execute the daily activities of the Loss Prevention department.

Ensures Loss Prevention associates strive to meet or exceed customer expectations.

Build customer loyalty through product and or service excellence.

Participate in managing the department's annual operating budget to achieve or exceed budget expectations.

Supervise daily activities of Loss Prevention Department to ensure company, guest and associate assets are protected.

Assist with Department Scheduling and Payroll.

Supervise all shift activity, including reports and incidents, patrolling, dispatching, various logs/files, all activity on all shifts.

Act as Security Office Administrator.

Skills

- Kronos
- Materials Handling
- Pharmacy Technician Experience
- Surveillance
- Security
- Manufacturing
- CGMP
- Packaging
- Warehouse Experience
- Merchandising
- Quality Assurance

Military Service

Branch: United States Air Force

Service Country: United States

Rank: E-3

Certifications and Licenses

Certified Forklift Operator

Present

Lockout Tagout

Present