

# James F. Swanson Jr

Supply Chain Professional

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## Abilities and Experience:

- 8-years Production, Supply and Demand Planning
- 8-years Supply Chain | Logistics
- 8-years Inventory Control
- 8-years Administration
- 8-years MS Dynamics NAV (ERP) | Produce Pro | BPCS
- 5-years in Project Management
- Problem solver | Creative thinker | Strong Negotiating skills | Effective analyst and communicator | Dynamic | Nimble

## Education:

Front Range Community College, GED '07 - HOS certified

## Work Experience:

### **Sr. Customer Service Rep.** - *Boulder Brands / Pinnacle Foods (April 2018-current)*

Liaison advocating for customers' and business' goals. Maintaining orders for natural and distributor networks (UNFI, KeHE, Whole foods, etc). While coordinating and improving efforts of many internal departments, I develop and grow relationships with external partners. My focus is to effectively communicate all significant changes across the channels to simplify and close transactions. This experience has grown my knowledge of BPCS, Bluejay, syncrofy and a number of other customer programs.

### **Logistics Manager** - *Freshpack Produce Inc. (Feb, 2016 - January 2018)*

Partnership developer and process manager; primary responsibility was to add value with Freshpack assets and accounts. Leverage out buying power within the inbound programs, seeking efficiencies and costs savings, as well as revenue. Leveraging our outbound routes and equipment to build a backhaul program, add value on trips home for over the road drivers. Executing cross dock programs for partner customers, this also added value on the outbound trucks. The department consisted of two coordinators and one manager.

### **Supply Chain Manager** - *Door to Door Organics (June 2010-Feb 2016)*

E-commerce experience in fulfillment and supply planning. The mission was to develop and sustain efficient customer focused systems that saved the company over a 30% on freight and operations costs. Consolidation and coordination of inventories for 36 markets nationwide. Inventory strategy for inbound and outbound turns.

## References:

- Tyler Walker - Former CSR Supervisor Boulder Brands - 303-246-1894
- Ben Perkins - President - B&B Organics - 773-484-5065
- Steve Versoi - Retired former DTDO Procurement Director - 303-620-5450