

# James Gough

Webster, NY 14580

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Authorized to work in the US for any employer

## Work Experience

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### **Auto Porter, Parts Counter person**

Heritage Hyundai - Towson, MD

August 2018 to Present

August 27, 2018, I started as an Auto Porter in the service department and was transferred to the parts department where I am currently working with other auto dealerships and repair shops. I search for vehicle parts as well as copying pasting relevant information as required and assist with solving problems encountered by customers when they come into the parts department. Each morning I inventory all parts that are delivered to the dealership and place them into the proper location also delivering parts to the technicians in the shop.

### **Forklift Operator/Order Puller 13 years experience**

Giant Food - Jessup, MD

February 2004 to May 2017

Let down Fork, directed by computer to replenish empty selection slots to fill orders for Giant Food Stores. Started out as a selector pulling orders for different stores

### **Mail Handler**

US Postal Service - District Heights, MD

June 1997 to February 2004

Bulk Mail handler for US postal

### **Auto Salesman**

Lanham Ford - Lanham, MD

June 1995 to June 1996

Selling Cars for Ford Dealership

## Education

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### **High school or equivalent**

Mackin High School - Washington, DC

August 1968 to May 1972

### **Graduated DC Police Academy 1972 in Law Enforcement**

Mackin High School - Washington, DC

## Skills

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- I am employed by an auto parts company, working with repair shops and other auto dealership parts departments copying and pasting on a daily basis. (1 year)
- Forklift
- Writing Skills
- Order Picking
- Pallet Jack
- Shipping & Receiving
- Materials Handling
- Warehouse Experience
- Reach Truck
- Order Picker

## Certifications and Licenses

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### **Forklift Certified from Giant Food**

Present

Crown 5000 forklift 6000 lbs.

### **Certification for Crown 5000 forklift**

May 2017 to Present

Crown 5000 forklift, with reach capabilities, able to reach and return pallets 40 feet in the air. Work in Giant Fresh Food Warehouse for 13 years, 7 years as a forklift operator.

### **Driver's License**

## Assessments

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### **Following Directions — Familiar**

November 2020

Following multi-step instructions

Full results: [Familiar](#)

### **Warehouse safety — Proficient**

June 2022

Using safe practices in a warehouse setting

Full results: [Proficient](#)

### **Customer focus & orientation — Familiar**

July 2022

Responding to customer situations with sensitivity

Full results: [Familiar](#)

### **Work style: Reliability — Highly Proficient**

June 2022

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

## Additional Information

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Worked in Giant Fresh Food Warehouse for 13 years with out incident, using a vocalec and onboard computer