

Jaeger Johnston

Fort Collins, CO 80525

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Open minded and detail oriented professional with a solid academic background holding a Bachelor degree of Science from Rocky Mountain College. Proven ability to assess and manage fast passed and complex obstacles and tasks in a broad range of industries. Efficient, quality inclined in all aspects of work with an ability to function alone and collaborate in group settings.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Quality Assurance Technician

Noosa Yoghurt - Bellvue, CO

March 2020 to Present

Monitor quality of production, packaging, and shipment of yogurt. Daily checks of current running products on the production floor. Lab test of finished and unfinished products using aseptic techniques and company SOPs. Assist in new department quality record creations and oversee the data collection and evaluation of a new SOPs. Ensure department to department compliance with all federal, state, local, and company regulations and policies.

POS Coordinator and Key Holder

Cost Plus World Market - Fort Collins, CO

November 2018 to March 2020

POS Coordinator - Track all incoming sales and promotions, manage signage, assist customers with questions about products, place special orders, carry out items, stock and rotate products, help all departments when needed.

Key Holder - Assist front end and registers, run a register, and handle all forms of transactions such as sales, returns, and exchanges. Cover manager breaks and outages, lead morning huddles and open and close store including counting in and counting out register drawers

Shift Lead

Alfalfa Store - Bend, OR

February 2018 to March 2019

Completed opening and closing duties to facilitate business operations.

Running the point of sale, verifying vendors deliveries and payment of vendor invoices.

Training of new employees, delegation of employee tasks.

Providing assistance to customers while shopping for general groceries and amenities. Resolved customer complaints and reported issues to senior management.

Pumping gas and propane for customers in a safe and efficient manner.

Running Lottery machine and handling Lottery Payouts.

Reviewed driver's licenses and other forms of ID to ensure proof-of-age, refusing sales to anyone under 21 for liquor and tobacco sales.

Ranch Hand/ Internship

Roberts Ranch - Murrieta, CA
May 2017 to November 2017

Ranch Duties:

Exercising Horses, saddling and unsaddling for trainers and clients in both western and english.

Turning horses out to pasture, giving medications, feeding, grooming and stall cleaning.

Ranch sitting when trainers are away

Show Duties:

Set up and tear down of stalls and equipment at venue.

Warm-up for trainers and clients and light showing in amateur and non-pro for trainers and clients.

Horse show Grooming including adding tails, braiding/Banding, clipping and saddling in both western and english displays.

Answer client and passer by questions about training program and the trainers.

Customer Service Associate and Bridal Consultant

Bed Bath & Beyond Inc - Billings, MT
April 2014 to May 2017

Bridal Registry Consultant:

Creating and guiding couples through the wedding registry process though the online store as well as in the physical store.

Recommend products that fit the lifestyle and needs of the couple.

Educated the couple on timelines and promotions that are both helpful to them as well as their guests.

Customer service Associate:

Running point of sale, answering the phone, Handling customer returns and exchanges.

Working on Sales floor answering customer questions, finding specific items.

Recovering store during store hours and after.

Education

Rocky Mountain College - Billings, MT

Skills

- Skills
- Retail operations management
- Accurate money handling
- Product and service knowledge
- Retail merchandising expertise
- Customer relations
- Relationship selling
- POS system operation
- Grounds maintenance, corral maintenance
- MS Office proficient
- fencing maintenance

- PC proficient
- Grooming
- Employee training
- Trauma recovery and basic animal first aid
- Dispute mediation
- Delivering vaccinations and sedative in muscle and vein.
- Riding western and english disciplines.
- English
- Equine Experience
- Conflict Management
- Leadership
- Quality Control
- Quality Assurance
- Manufacturing
- Laboratory Experience
- Customer service
- Cash handling
- POS
- Sales
- Guest services
- Serving
- Cash register
- Shift management

Certifications and Licenses

OSHA 10

January 2022 to January 2026

Driver's License

Fred Pryer Excel Basics Certification

Present