

Hello

I'm Jacob A. Yonts

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Skills

2 ½ years of customer service (Mcdonalds/Lightshade Dispensary), 2 years of general/hard labor (UPS, Wayne's Electric INC.)

Experience

June 2018 - January 2020

Lightshade Dispensary, 11975 East 40th Ave., Peoria, CO - Budtender/Reception

- At reception we were expected to be able to check in and ensure that every shopper has a valid/ non-expired ID/DL. If they did not have a valid ID/DL, we were expected to send them on their way.
- Also expected to know how to properly use and utilize not only flowhub (POS System), as well as input paperwork and release paperwork to and from METRC (System to track medical patients).
- Another expectation was to clean at the end of every night as well; take out trash, vacuum, sweep, wipe down the chairs, and clean the bathroom.
- As budtenders it was an expectation to also keep up on the knowledge of the products that we currently had in stock, as well as to upsell any customer(s) we could to a more expensive, or a higher quality of product.
- We were also required to audit all of the live display products that were in and around all surrounding bays for the day, including but not limited to; Flower, Live concentrates, wax, shatter, Batter, Budder, anything that we personally handled day in and day out.
- Also responsible for keeping the display boxes for edibles, as well as the rest of the displays, and the bay clean for the next ready customer(s).
- NEVER STRAYED FROM COMPLIANCE ONCE!

November 2015 - June 2017

UPS (United Parcel Service), Commerce City, CO - Package Handler

- Responsible for ensuring that the customers packages are neatly and safely loaded into trailers for safe transport.
- Responsible for sorting the right packages to the designated trailer.
- Make sure that any leaking or damaged packages are taken care of accordingly by a supervisor.
- Manually load/unload trailers, vans, or other types of courier vehicles.

August 2013 - June 2015

Wayne's Electric INC., Fort Lupton, CO - *Apprentice Electrician*

- Responsible for properly maintaining and keeping a clean and safe working area.
- Repair or replace electrical or electronic wiring, equipment, Appliances, Fixtures, or apparatus with hand tools or power tools.
- Test electrical systems or continuity of circuits in electrical wiring, equipment, or fixtures using testing devices such as ohmmeters, voltmeters, or oscilloscopes to ensure compatibility and safety of the system.
- Inspect electrical systems, or components to identify hazards, defects, or the need for adjustment or repair, and to ensure the compliance with codes.
- Fasten plastic, or metal boxes to walls to house electrical and electronic equipment.

November 2011 - August 2013

Mcdonalds, Aurora, CO - *Crew/Crew Trainer*

- Responsible for making sure that fries are cooked, tea is made, and to ensure that the surrounding area is clean at all times.
- Always making sure that the customers always have a wonderful/ respectful experience.
- Required to train new and even rehired employees, to ensure that they do an exemplary job and make a permanent spot on the employment team.
- Ensuring that the job gets done as safely and efficiently as possible.

Education

MONTH 20XX - MONTH 20XX

PCCS (Prairie Creeks Charter School), Strasburg, CO, 80136 - *Highschool Diploma*

- Graduated in May of 2013

Awards

- Employee of The Month twice at mcdonalds.

References

- Kristoffer Koebert
 - 1-303-335-6422
 - Known for 2 years
 - Manager at Lightshade

CAIRO

- 1-303-513-4092
 - Known for 4 years
 - Butdender at Lightshade
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- Michael Edger
 - 1-303-956-2728
 - Known for 12 years
 - Long time friend from highschool