

Jacob VanHouten

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EXPERIENCE

Cycle Counter

June 2021 – Nov 2022

Quality Edge | Walker MI

Maintained inventory levels with cycle counts. Root cause if variance was found. Lead in end of year audits.

Quality System Coordinator

Nov 2019 - May 2021

SunMed LLC | Walker MI

Manage all customer complaints while keeping up with making sure any product that was nonconforming was return and properly investigated by the proper engineers.

- Help with integrating Salter Labs and Westmed to SunMed Return Process.
- Provided monthly metric on product complains that were provided to corporate.

LTL Team Lead

Nov. 2018 - Nov. 2019

SunMed LLC | Waker, MI

- Communited with Carriers to make sure orders were shipped out in a timely fashion.
- Pick orders on stand up high-lows when other member where out.

Inventory Control Lead

March 2014 - Nov 2018

SunMed LLC | Walker, MI

- Diagnosed processes to eliminate quality issues and reduce cycle times
- Helped develop inventory system to solve issues that focus on inventory being at point of use for operations..
- Assisted technical support department in troubleshooting product returns and inventory issues to ensure customer satisfaction

EDUCATION

Forest Hills Central High School |

2009

SKILLS

| OS X | Windows | iOS | Android | Word | Excel | Powerpoint | Salepad | Great Plains | High-low certified | JDE Oracle