

Isaiah Jackson

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Work Experience

Material Handler

Federal Signal - University Park, IL

September 2022 to March 2023

- Check in and verify incoming shipments
- Count and adjust inventory using oracle system
- Pick and pack customer orders
- Load packed shipments on freight trailers
- Build custom pallets for customer freight
- Utilize industrial equipment for stocking, picking, and loading
- Stock received shipments
- Make load diagram for freight trailers
- Process customer returns
- Communicate with warehouse departments to solve customer complaints and in house transfers
- Audit flagged orders

Material Handler

Interstate Warehousing - Joliet, IL

November 2021 to September 2022

- Print order sheets based on bill of ladings
- Verify shipments to ensure case counts
- Use company system to open or close out trucks
- Use lift equipment to pick orders, load/unload trucks, and to move product between staging areas
- Cycle counts of inventory
- Follow all OSHA and HAACP standards
- Produce bill of ladings based on customer information

IT Support Technician

Joliet Cold Storage - Joliet, IL

April 2019 to April 2022

- Configure new pcs and mobile devices etc. OS install, software install, storage configuration
- Respond to user support requests, and provide solutions to user problems virtually or in person
- Cycle counts of stocked products with daily adjustments
- Resolve all support tickets
- Troubleshoot user devices
- Repair and maintain user devices
- User account management with browser profiles
- Inspect network traffic for latency issues

Firewall setup for office desktops

Warehouse Clerk

Neovia Logistics - Elwood, IL
December 2018 to April 2019

Enter bill of lading for incoming and outbound shipments
Verify inventory counts based on BOL's
Respond to discrepancies in various departments
Check truck drivers in and out of loading docks
Process shipments returns and exchange

Education

Manufacturing Engineering

Prairie State College - Chicago Heights, IL, US
August 2017 to November 2018

Bloom High School Chicago Heights - Chicago Heights, IL, US
August 2013 to May 2017

Skills

- PC Troubleshooting
- Spreadsheets
- Data Entry
- Forklift Operation
- PC Hardware
- Linux
- Windows
- Honeywell