

# Immaculate Peter

Boulder, CO 80301

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## Work Experience

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### **Shift Lead**

Dunkin Donuts, Boulder Co

August 2017 to Present

Worked as a team member performing cashier duties, barista, product assistance/assembly and cleaning while maintaining excellent customer service.

- Make food/ drink orders with accuracy.
- Perform store opening and closing duties, including counting cash drawers and checked equipment for proper functioning.
- Delegate work to employees.

### **Sales Associate**

Home goods boulder co

September 2018 to November 2018

Operated cash register to process cash, check and credit card transactions.

- Organized racks and shelves to maintain the stores aesthetic.
- Answered questions regarding the store and its items.

### **Cashier**

Target, Boulder co

January 2018 to October 2018

Maintained consistent accuracy of cash register, made sure all payment transactions were correct and proficient

- Checked out customers purchases quickly, ensuring accurate prices codes, discounts and provided efficient customer service
- Bagging groceries and other necessities carefully.

## Education

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### **High School Diploma**

Boulder High school

August 2015 to May 2019

## Skills

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- Quick learner, proactively observe processes to gain comprehension of new skills and techniques.
- Customer service

- Organized
- Engaging personality
- Ability to work under pressure
- Self motivated/driven
- Barista Experience
- Coffee Experience
- Shift Management
- Assembly
- Cash Handling
- Food Preparation
- POS
- Host/Hostess
- Cashiering, cash handling.
- Serving Experience
- Merchandising
- Retail Sales
- Cleaning Experience
- Food Service

## Assessments

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### **Supervisory Skills: Motivating & Assessing Employees — Highly Proficient**

July 2020

Motivating others to achieve objectives and identifying improvements or corrective actions.

Full results: [Highly Proficient](#)

### **Customer Focus & Orientation — Highly Proficient**

July 2020

Responding to customer situations with sensitivity.

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.