

IAN CASSIDY

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OBJECTIVES

My objectives are to provide professional customer service where necessary, to gain more experience in multiple aspects of the company and maintaining an efficient work place. With years of customer service and industry.

SUMMARY OF SKILLS

- Excellent organization skills
- Knowledgeable of Microsoft computer software
- Maintenance skills
- Punctuality, enthusiastic
- Ability to loading heavy packages or items
- Experience with phone communications
- Great people skills
- Experience with delivery and handling the sale of products
- Filing documents and receipts
- Fork lift experience
- Machine operator/company vehicle driving.
- Emailing reports
- Supervisor experience

EXPERIENCE

Parsec/CSX Intermodal Terminal
Supervisor, Load Programmer
165 Grafton St, Worcester, Massachusetts
July 10th 2017- February 7th 2018.

Full Time

- Supervise crew as they load shipping containers and trailers onto train.
- Email and distribute reports for loads, unloads and inventory in the yard.
- Operate company vehicle in and outside of the rail yard.
- Using software virtually move and stock all equipment throughout the yard.

Dennison Lubricants, Inc.
Production/Manufacturing Personal
694 Millbury St, Worcester, Massachusetts
April 18th, 2016- July 7th, 2017

Full Time

- Year + fork lift operator
- Air pressure powered pump operator
- Drum and pail filling machine operator
- Moving orders from company stock into distribution trailers
- Filing and sorting paperwork
- Manual labor

Fastenal Company
Sales Associate
3 Boulder Parkway, North Oxford, Massachusetts
December 18th 2015- April 11th, 2016

- Unload product, filed documents for company accounts
- Operate company vehicles to various manufacturing facilities to restock Fastenal vending machines
- Fulfill customer requests for future deliveries of products
- Trained for warehouse safety procedures

Blue Jeans Pizza
Driver/Cashier
270 Park Avenue, Worcester Massachusetts
August, 2014- Nov 20th, 2015

Full time

- Politely answer customer phone calls while accurately inputting order, customers address, and credit card information
- Maintain a clean and tidy workspace
- Clean dishes and utensils
- Serve food to customers
- Helped balance cash drawer at end of shift
- Made part-time deliveries
- Trained new cashiers

United Parcel Service
Loader
188 Memorial Drive, Shrewsbury Massachusetts
October, 2013 – January, 2014

- Loaded 30ft trailers with packages of various height, weight, size, and length into organized walls in a timely manner at a rate of approximately 300 packages per hour
- Performed the job utilizing safety equipment and procedures

EDUCATION

Sept 2010 - Oct 2014

Quinsigamond Community College
Liberal Arts Major (56 Credits)

Worcester, MA

Sept 2006 - June 2010

Burncoat High School
High School Diploma

Worcester, MA

My Liberal Arts major had Minor studies in environmental sustainability, sociology, and. Examining the environment and species interaction with it. Studied society's impact on the economy and environment.

References Available Upon Request