

Mark A. Hennen

415 Powder Run Rd., Central City, CO 80427
markhmatthew@yahoo.com Cell# (720) 244-4392

SUMMARY

BAR SUPERVISOR | BARTENDER

ACCOMPLISHED, PROFESSIONAL FRONT-OF-HOUSE SPECIALIST brings a solid, well-rounded background in food, beverage and casino industries. More than 30 years' industry experience. Five years' bar and retail supervisory role. Excellent leadership, training, inventory ordering and schedule writing skills. Strong record performance in maintaining positive, professional relationships with vendors, customers and staff at all levels. 20 combined years' experience tending bar. Confident and well-organized in all bar settings.

Bartender ~ Supervisor ~ Customer Service ~ Casinos ~ TIPS Certified 15+ Years ~ Gaming Support License since 1992 ~ Inventory Control ~ Ordering ~ Training ~ Schedule Writing ~ Catering ~ Retail Sales ~ Casual & Fine dining ~ Nightclubs

PROFESSIONAL EXPERIENCE

Allnu2u
Denver, CO **01/2013 to Present**

Supervisor | Shop Staff

Organize, upkeep and daily duties at shop . Set up, maintain and break-down of booth at venues. Supervise crew when necessary. Provide efficient, friendly customer service at all times.

★Maintained and organized all new items at shop. Break-down and loading of all vans after, and prior to, events for the upcoming weekend events.

★Knowledge of all toys and novelty items. Travel to venues in company vans to different Colorado cities. Set-up, maintain and break-down booth at events. Supervise hired-help and assistants as necessary.

★Account for all items and money taken in at venue. Cash control and procure cash until arrival back at shop.

Red Dolly Casino & Reserve Hotel and Casino
Central City, CO **12/2010 to 11/2012**

Night Security | Bartender | Floor Attendant | Drop Team

Both casino's owned and operated by same company. Main Duties in security and bar service. Perform job responsibilities in various departments, as necessary. Support MOD in opening and closing procedures of casino. Trained and knowledgeable in digital surveillance equipment. Accepted and verified deliveries. End of month drop team member.

